

**SCHLAGE®**

# High Security Cylinders & Key Control Service Manual



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***High Security Cylinders  
Service Manual***

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## Introduction

### What is PRIMUS®?

Primus is a patented sidebar cylinder and key designed for key control, pick resistance and attack resistance. (See page 6 for an exploded cylinder view.) Primus is Schlage's highest security cylinder and is available in two families of keyways, Classic and Everest®. Throughout this manual, Primus cylinders with Classic keyways will be referred to as Classic Primus. Primus cylinders with Everest keyways will be referred to as Everest Primus. (See page 3 for similarities and difference between Classic Primus and Everest Primus).

### Schlage's Complete Keyway Families

Schlage now offers two separate groups of keyway families, Classic and Everest. This manual covers only our High Security Cylinders, which are Classic Primus and Everest Primus. (For more information about Small Format or standard Everest cylinders, please see the corresponding Service Manuals (MS-C80 and MS-C75) and Answer book (MS-V185).)

The chart below shows the complete Schlage cylinder offering.

		<b>2 Distinct Key Systems</b>	
		<b>Ideal for New Installations</b>	<b>Ideal for Existing Installations</b>
<b>Restriction Levels</b>	<b>High Security</b> Maximum Key Control Patented Tight Duplication Restrictions	 <b>EVEREST</b> PRIMUS Commercial Keyways with Exclusive Side Bit Milling	 <b>EVEREST</b> Restricted Commercial Keyways with Unique ID
	<b>Restricted Security</b> Enhanced Key Control Patented Higher Duplication Restrictions	 <b>EVEREST</b> Open Commercial Keyways Only	n/a
	<b>Standard Security</b> Limited Key Control Patented Minor Duplication Restrictions	 <b>PRIMUS</b> Commercial Keyways with Exclusive Side Bit Milling	n/a
	<b>Basic Security</b> Not Patented No Key Control No Duplication Restrictions	n/a	 <b>Classic</b> Commercial and Residential Keyways

## Primus Advantages

### Schlage Compatibility & Flexibility

Classic Primus cylinders can be incorporated into most existing Classic key systems. Everest Primus cylinders can be incorporated into any Everest key system. Primus systems are more economical than most other high security cylinders because you don't have to install Primus cylinders on every door.

### For Existing Systems

You can have *Conventional* cylinders in most locks, *Classic Primus Controlled Access* cylinders in the areas where positive key control and pick resistance are required, and *Classic Primus UL Listed High Security Cylinders* where you need resistance to drilling and other physical attack.

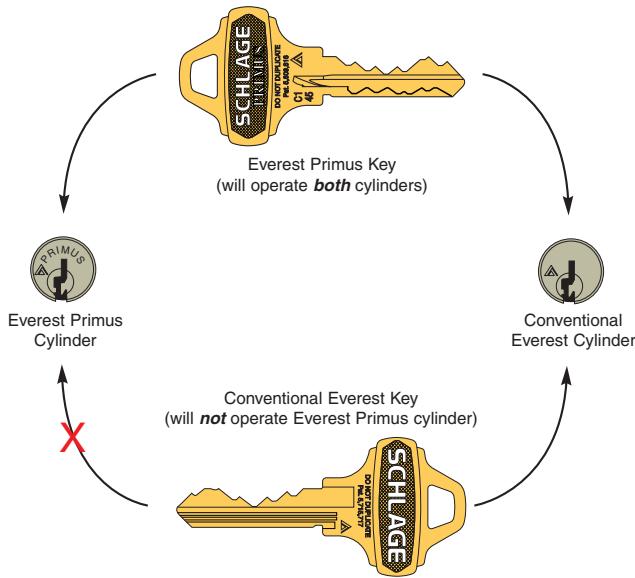
All three types of cylinders can coexist in the same master key system with no adverse effects on the system's expansion.

### For New Systems

You can install either *Everest Open* or *Everest Restricted* cylinders in most locks, *Everest Primus Controlled Access* cylinders in the areas where positive key control and pick resistance are required, and *Everest Primus UL Listed High Security Cylinders* where you need the highest key control and resistance to drilling or other physical attack.

All three types of Everest cylinders can coexist in the same master key system with no adverse effects on the system's expansion.

This chart shows the flexibility of the Everest systems.



### Conversion Cylinders

Primus cylinders are available to retrofit most popular commercial locks by Corbin Russwin, Sargent and Yale. This means you don't have to buy all new hardware to convert to a Schlage Classic Primus or Everest Primus key system.

### Easy Serviceability

Most servicing is done with a standard Schlage pin kit. The patented side biting is cut into the key blanks at the factory. If you are authorized to have access to key blanks, you don't have to invest in any specialized machinery to cut the keys. Classic Primus and Everest Primus keys use standard key cutting equipment.

### Choose your Security Door by Door

Primus cylinders are available for many different types of locks. All Schlage high security cylinders offer patented key control with geographical exclusivity. They all offer a high degree of pick resistance. Where physical attack is a concern, the UL Listed high security cylinder adds hardened steel pins to protect against drilling.

Install a Schlage key system knowing you can add Classic Primus or Everest Primus cylinders at any time in the future without disturbing the structure of your master key system.

The full line of cylinders is too extensive to list in this technical manual. Consult your supplier or the current Schlage *Price Book* for specific product offering.

## Classic Primus and Everest Primus Differences

Despite the fact that both Classic Primus and Everest Primus contain the same mechanical parts and operate the same way, there are quite a few differences between the products.

The chart below outlines many of the differences between Classic Primus and Everest Primus.

	Classic Primus	Everest Primus
<b>Keys and Key Bows</b>	 <ul style="list-style-type: none"> <li>The word "Primus" is stamped on the back of the key bow.</li> <li>Standard key is embossed on both sides. Available embossed on only one side.</li> <li>Same shape as Classic keys with limited stamping space.</li> </ul>	 <ul style="list-style-type: none"> <li>The word "Primus" is stamped on the front of the key bow.</li> <li>Standard key is embossed on one side. Plain bow available.</li> <li>Key is 20% bigger than Classic Primus keys with a larger stamping area on key bow.</li> </ul>
<b>U.S. Patents</b>	U.S. 4,756,177 and 4,815,307	4,756,177, 4,815,307, 5,715,717, 5,809,816, D428,324 and D426,452
<b>Patent Protected Through</b>	2007	2014
<b>Compatible With</b>	Most existing Classic keyways. Classic Primus cylinders can be integrated into most existing 6-pin Schlage key systems. Classic Primus keys can operate most Classic cylinders.	Everest Open and Everest Restricted full size cylinder keyways. Everest Primus keys can operate other Everest cylinders.
<b>Ideal for</b>	Existing key systems that have Classic keyways.	New key systems where Everest keyways will be used.
<b>ID Numbers</b>	Locksmith ID numbers are stamped on all Level 1+ keys.	ID numbers are stamped on every key for every level.
<b>Key Sections Stamping</b>	Optional	Standard. Key sections stamped on all keys and plugs.
<b>Bulk Packs / Express Stock</b>	Not available	Available in bulk packs which enables a 20-25% savings. The bulk packs are available in Express stock and Fast Track with no signatures required.
<b>Master Keying</b>	Master keying is available for Level 2, 3, and 4 keying systems.	Master keying is available for all sections and all Levels.
<b>(Nominal) Key Thickness</b>	.092"	.106"

## Levels at a Glance

### Levels of Key Control

Stopping unauthorized key duplication is the main feature of all Primus cylinders, but what constitutes *authorized* duplication? There are many different answers to this question.

No single key control policy can satisfy everyone's security needs. End users, locksmiths and contract hardware dealers have differing needs for key control so Schlage has several different levels of key control for Classic Primus and Everest Primus.

### Geographical Exclusivity

Another need filled by Primus cylinders is geographical exclusivity of its key systems. *"I don't want anyone else in my area to have key blanks that could be used to make my keys."*

The patented milling of the side biting on every key blank is done at the Schlage factory. There are 7,776 different side bittings possible per keyway. In conjunction with its key control levels, Schlage assigns these combinations to provide regional or even nationwide exclusivity to its end users, locksmiths and dealers.

Classic Primus and Everest Primus cylinders have similar Levels and Level restrictions. The chart below is a quick overview. In-depth information on each level can be found starting on page 16.

### CLASSIC PRIMUS

*Ideal for Existing Key Systems*  
*Patent Protected through 2007*



**LEVEL 1**

#### **Commercially Exclusive**

Stocked by distributors and resold to end users via commercial locksmiths; All Level 1 Locksmiths have the same side bittings.

**LEVEL 1+**

#### **Wholesaler/Locksmith Exclusive**

Locksmiths resell wholesaler's side biting to end users; keys bear locksmith ID number.

**LEVEL 2**

#### **Contract Hardware Dealer Exclusive**

Contract Hardware Dealers that sell directly to end users are eligible for exclusivity.

**LEVEL 3**

#### **End User Exclusive**

Exclusivity is based on either *random* assignment or on the first 2 digits of the *zip code*, depending on end user commitment.

**LEVEL 4**

#### **End User Exclusive**

Exclusivity is based on either a *time zone* or *nationwide* basis, depending on end user commitment.

**Dealer Stocking Levels**

**End User Levels**

### Typical Applications

### EVEREST<sup>®</sup> PRIMUS

*Ideal for New Key Systems*  
*Patent Protected through 2014*



**LEVEL 7**

#### **Wholesaler/Locksmith Exclusive**

Locksmiths resell wholesaler's side biting to end users; keys bear locksmith ID number.

**LEVEL 8**

#### **Servicing Dealer Exclusive**

Any dealer that provides end user service and sells directly to the end user is eligible for exclusivity.

**LEVEL 9**

#### **End User Exclusive**

Exclusivity is based on either *random* assignment, on the first 2 digits of the *zip code*, on *time zone*, or on a *nationwide* basis, depending on end user commitment.

- Strip Mall Shops
- Small Businesses
- Upscale Homes

- Small Businesses
- Restaurants
- Doctor's Offices

- Office Buildings
- Banks
- Private Schools
- Healthcare Residences

- Educational Facilities
- Healthcare Facilities
- Large Office Complexes
- Government Buildings
- Detention Centers
- Franchises

## Terminology

### Classic

Schlage pin tumbler keyways which existed before Everest keyways. Obverse is the name of the open family of keyways (C, E, etc.) and there are three other families of restricted keyways: Reverse, Numbered, and Quad.

### Conventional Cylinders

Standard cylinders. Cylinders which incorporate a series of locking top pins.

### Everest

Cylinders and keys which incorporate all new keyways with the patented undercut groove on the right side of the key section. C Family is the name of the open family of keyways. B Family (for SFIC) and D Family keyways are restricted.

### Full Size

Pertaining to cylinders (including interchangeable cores), keys, and keyways based on the industry standard plug diameter of about 1/2" All Schlage cylinders except SFIC are full size.

### Open Keyways

Standard keyways available without any ordering formalities. C Family (Everest) and Obverse (Classic) keyways are open.

### Primus Cylinders

Schlage's high security sidebar cylinder mechanism. Patented key control, geographical exclusivity, and pick resistance are standard. UL437 drill resistance is optional. Primus keys operate conventional cylinders.

### Restricted Keyways

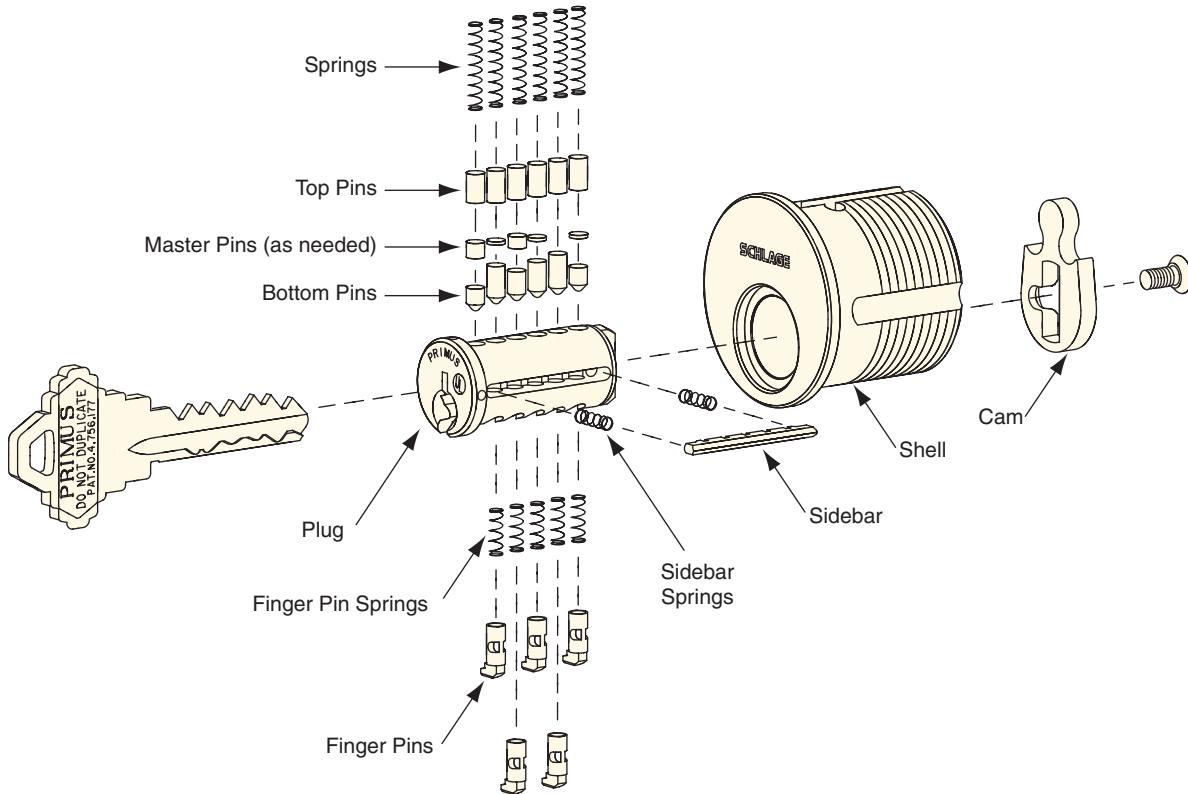
Special non-stock keyways set aside for limited use and a higher degree of key control. A letter of authorization from the end user is required to process orders for these keys, blanks, and cylinders.

### Small Format Interchangeable Core (SFIC)

A core completely interchangeable with Best and its other clones. No Primus version exists. Pins, springs, keys and keyways are based on a plug diameter smaller than the standard 1/2"

## Construction and Operating Principles

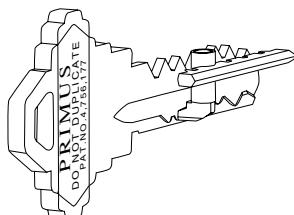
NOTE: Classic Primus and Everest Primus are both mechanically the same. Therefore, all the information in the "Construction and Operating Principles" section applies to both Classic Primus and Everest Primus cylinders.



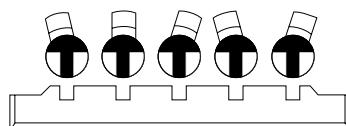
The Primus cylinder begins with a conventional Schlage 6-pin mechanism using the same pin kit and key bitting specifications as all other Schlage full size cylinders. If you're already equipped to cut conventional Schlage keys and pin conventional Schlage cylinders, you don't generally need any specialized tools or equipment to service Primus cylinders.

To the basic 6-pin mechanism, Primus adds a sidebar and five special L-shaped pins called *finger pins*, each with its own spring. The cylinder shell has a groove for the sidebar to lock into.

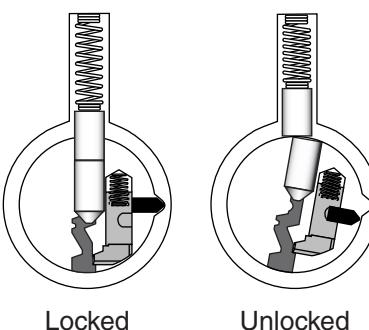
The Primus key has a secondary bitting on the side of the blade. Each of these cuts not only lifts its finger pin, but also swivels it to one of three angles within its pin chamber.



The correct side bitting raises and swivels each pin to a position where its gate or opening aligns with the fence or protrusion within the sidebar.



When all gates are aligned with the sidebar and the six regular cuts align the regular pins at the shear line, the plug is free to rotate.

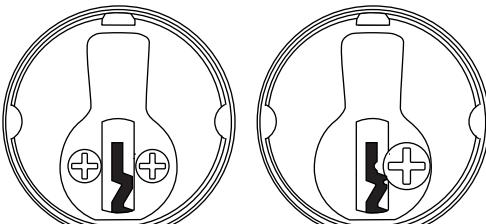
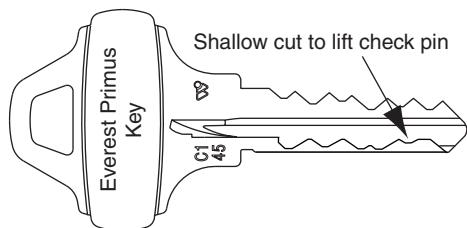
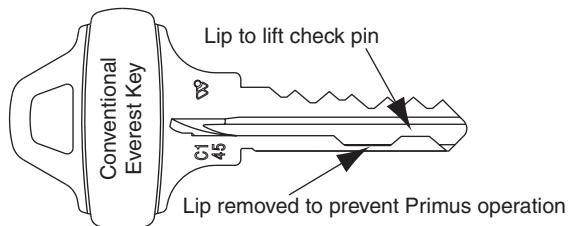


# Construction and Operating Principles

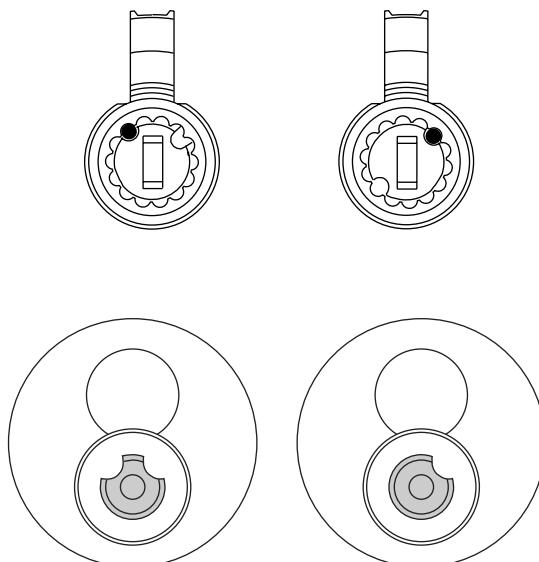
## Cam and Tailpiece Differences

The location of the sidebar and finger pins on the right side of the plug is incompatible with Schlage's original location for the cap pin and spring, as well as one of the cam screws for mortise cylinders. The cap pin and spring are found in rim cylinders and key-in-knob/lever cylinders, as well as B Series deadlock cylinders.

The illustrations to the right are rear views of these two basic cylinder types showing the difference between Primus and conventional cylinders. All Everest keyway cylinders use the Primus cap pin and screw location.



Conventional Classic      Primus & Everest



Current Design      Pre-1992

## Interchangeable Core evolution

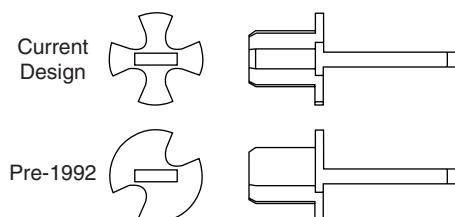
Schlage introduced its full size interchangeable core in 1984. Like the key-in-knob cylinders, the core uses a cap pin and spring mechanism, but in this case, the cap pin also serves to drive the cam or tailpiece.

Housings and tailpieces manufactured before the Primus core was introduced in 1992 only had clearance for the conventional cap pin. Now, all IC housings and tailpieces are made with cavities to accept both cap pin locations.

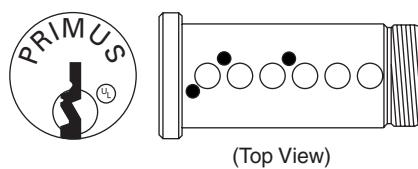
## UL437 Option

Each Schlage cylinder has a pair of catalog numbers, such as 20-550 and 20-750. The 20-500 Series number designates the UL version, and the 20-700 Series number designates the standard controlled access version.

The 20-500 Series UL Listed Primus cylinder incorporates drill resistant components for those applications where this sort of additional protection is required.



Current Design      Pre-1992

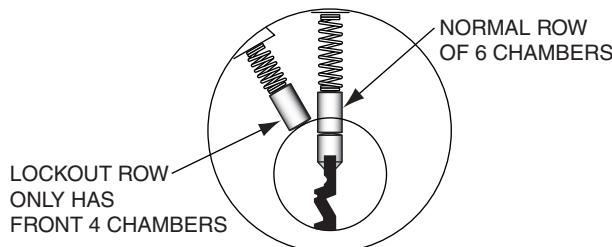


(Top View)

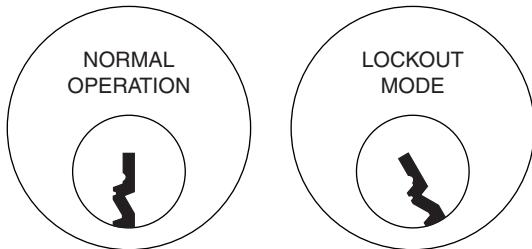
## Lockout Cylinders

The Primus lockout cylinder is used where you need to periodically disable and restore regular key operation. You can think of it as a very basic access control device.

There are two rows of pin chambers in the shell. The row at 12 o'clock is standard, with all six chambers. The lockout row is at about 11 o'clock, and it contains only the first four chambers. The back two chambers are not drilled. The 11 o'clock row of top pins means lockout cylinders are only available as a mortise or rim cylinder.



When the plug is in its normal position, all keys will operate the lock. To temporarily disable the regular operating keys, insert the special LOCKOUT key, turn it to about 11 o'clock, and remove it. That places the cylinder in the lockout mode.



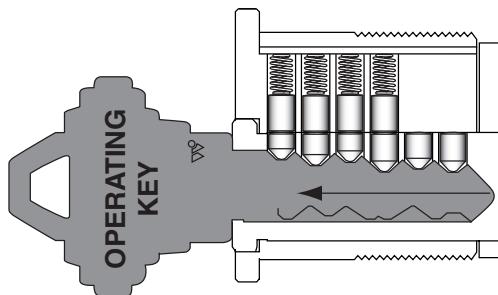
### Keying Rules

- 1) The fifth cut must be at least a #3 depth and the sixth cut must be equal to or deeper than the 5th cut.
- 2) Lockout cylinders must NOT be master keyed. When keys are inserted quickly, master pins may not all find their way into the plug. In a lockout cylinder, the top pins could lock the plug in the 11 o'clock position. This could cause a lockout, trap an operating key, or just prevent further operation of the cylinder.

### How it Works

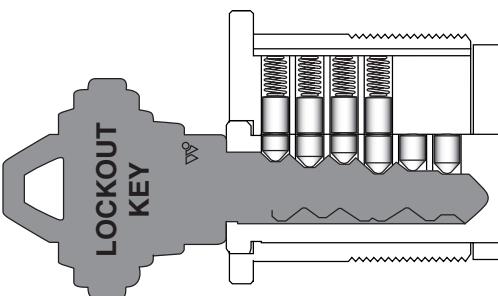
NOTE: All views shown below are with the plug turned to the 11 o'clock lockout position.

#### Operating Key Turned to the Lockout Position



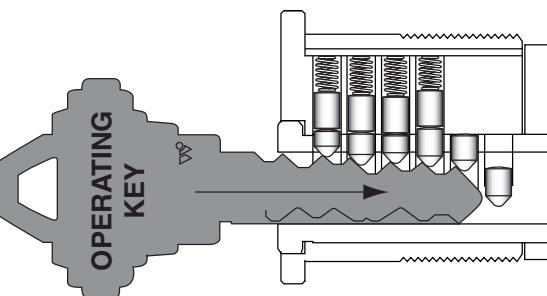
Notice how the regular operating key cannot come out in the lockout position because of the steeple's after the last two cuts on the key. The bottom pins are fully engaged in the key cuts and cannot move out of the way to clear the key's steeple's.

#### Lockout Key in the Lockout Position



Notice how the lockout key's last two steeple's are removed so it can enter and exit the cylinder in the lockout position.

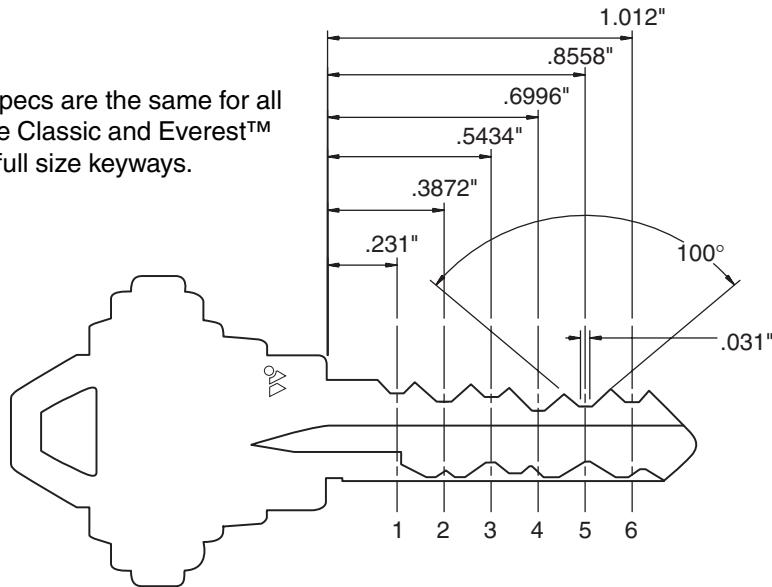
#### Operating Key Trying to Enter in Lockout Position



Notice how the bottom pins cannot move out of the way to clear the steeple's of the incoming key. This is why normal keys cannot enter the cylinder in the lockout position.

## Key Bitting and Pin Specifications

These specs are the same for all Schlage Classic and Everest™ full size keyways.



### MACS = 7

Increment: .015"  
Progression: Two Step  
Blade Width .343"  
Depth Tolerance + .002" - 0  
Spacing tolerance ± .001"

### Root Depths

0	.335"
1	.320"
2	.305"
3	.290"
4	.275"
5	.260"
6	.245"
7	.230"
8	.215"
9	.200"

Cuts are read and written bow to tip.

The Primus side bitting is a patented process done at the Schlage factory.  
Key blanks come with the side bitting already milled.

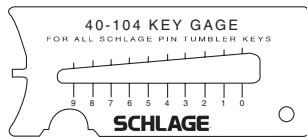
### Pins, Springs, etc.

Bottom Pins			Master Pins			Top Pins			
Size	Length	Part No.	Size	Length	Part No.	Size	Length	Part No.	Application
0	.165"	34-300	2	.030"	34-202	1	.235"	34-101	Plug total = 0, 1, 2, 3
1	.180"	34-301	3	.045"	34-203	2	.200"	34-102	Plug total = 4, 5, 6
2	.195"	34-302	4	.060"	34-204	3	.165"	34-103	Plug total = 7, 8, 9
3	.210"	34-303	5	.075"	34-205				
4	.225"	34-304	6	.090"	34-206				
5	.240"	34-305	7	.105"	34-207				
6	.255"	34-306	8	.120"	34-208				
7	.270"	34-307	9	.135	34-209				
8	.285"	34-308							
9	.300"	34-309							
									
Finger Pins									
Size	Part No.								
1	34-001								
2	34-002								
3	34-003								
4	34-004								
5	34-005								
6	34-006								
Other Pins and Springs									
Description					Part No.				
Tumbler spring					C503-113				
Finger pin spring					C603-951				
Cap pin					C503-116				
Cap pin spring					C503-115				
Sidebar					C603-950				
Sidebar spring					C603-952				

## Reading Keys

### Standard Cuts

Schlage key gauge 40-104 is used to read the 6-digit conventional combination or bitting of Schlage keys.



The bitting is read from the bow toward the tip of the key, and must always have exactly six digits. Insert the key into the wide area of the slot in the gauge. Hold it so the first cut (notch) is in position and slide it toward the narrow end of the slot. The key should stop right on one of the numbers.

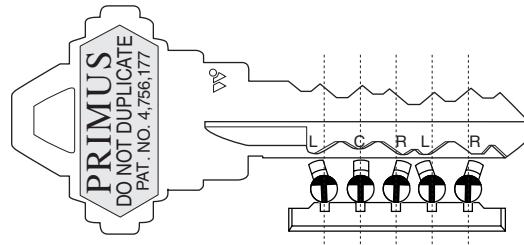
### Side Cuts

For most Primus cylinder's servicing you won't have to read keys or change any finger pins in the cylinders because everything you work on will have the same side bitting.

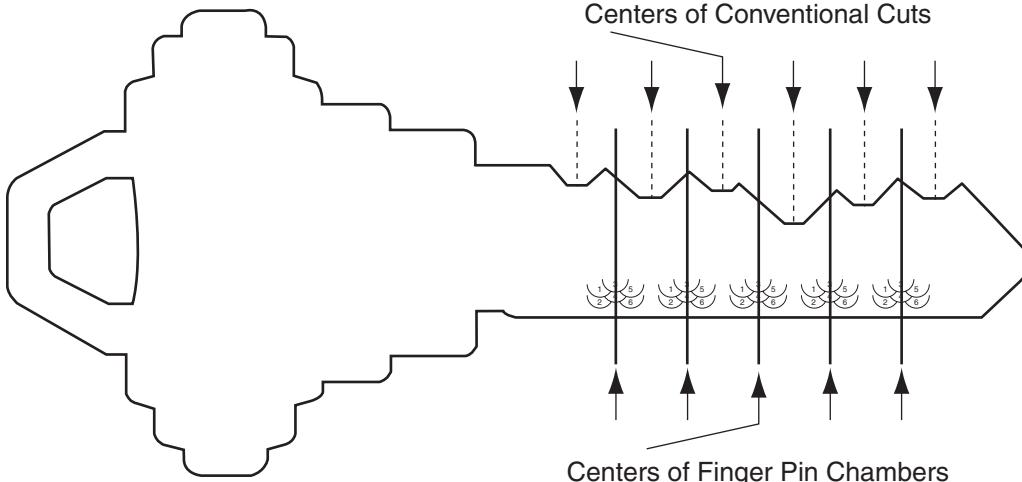
For commercial locksmiths, however, it is helpful to be able to read side bittings in case you need to communicate with the Schlage factory about other key systems you may be called upon to service.

To introduce key reading we will begin with the basic interaction of the key, finger pins and sidebar.

In addition to raising the finger pins to the right height, the root of each side cut swivels the tip of the L-shaped finger pin to one of three angular positions relative to the centerline of the finger pin. This aligns the finger pin gates with the sidebar.

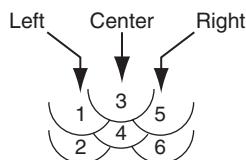


The first step in reading the side bitting is to visualize the centerline reference for each side cut exactly between the conventional cuts. This makes it easier to read a cut key than a key blank.



## Reading Keys

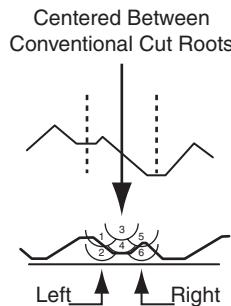
Here are those six possible cut root positions enlarged for a better view. There are three angles:



LEFT toward the bow of the key

CENTER centered *between* conventional cuts  
RIGHT toward the tip of the key

When reading a side bitting, be sure you picture an imaginary center line between the *roots* of the conventional cuts. Do not focus on the steeples between cuts because their positions vary with the relative depths of the neighboring cuts.



If you have a Primus plug of the right keyway, you can use it as an aid to key reading. With the key inserted into the empty plug, look into the finger pin chambers and you will be able to see very easily whether the cut is left, right or center for each position.

Each of these angles, in turn, has two possible depths: deep or shallow. The increment is large enough to read by eye.

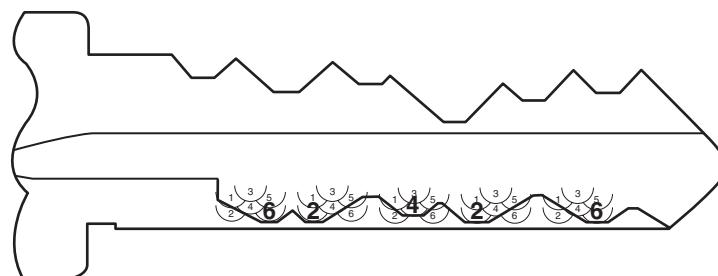


Note that the two center cuts are half a depth shallower than their left and right counterparts.

Even numbers designate the deep cuts and odd numbers designate the shallow cuts, as follows:

	Left	Center	Right
<b>Shallow</b>	1	3	5
<b>Deep</b>	2	4	6

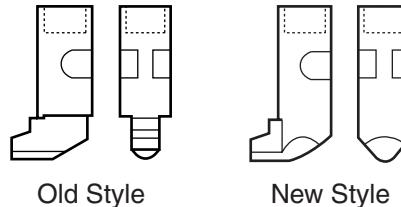
Go through this analysis for each cut until you have determined all five digits of the side bitting.



## Reading Finger Pins

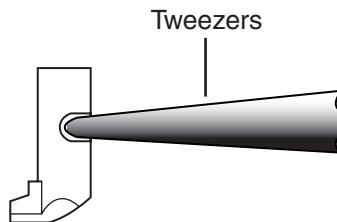
Learning to read pins is useful if you spill your pin kit or you suspect that some of the pins are mixed within a compartment.

You may notice a difference in the shape of the bottom of the finger pins. The design was changed in 1998. The difference doesn't affect the functionality or the technique for reading pins.



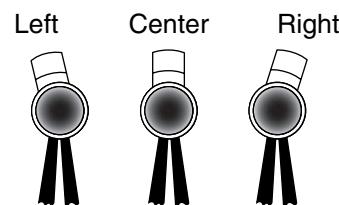
### Step1: Determine the Angle

For best results, use tweezers with a point small enough to fit inside the gate and grasp it by the web.



With the pin held in this way, pretend it is a boot and hold it with the toe pointing away from you, as if you were going to put it on.

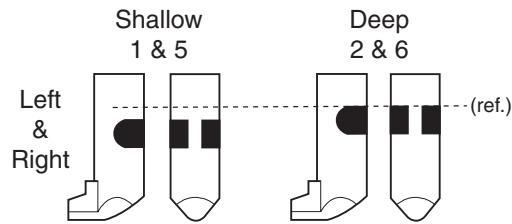
In this position, you should notice that the direction the toe points is the angle of the pin.



### Step 2: Determine the Depth

For each angle, there are two depths: deep and shallow. The closer the gate is to the top of the pin, the deeper the cut. The closer the gate is to the bottom of the pin, the shallower the cut. The difference is large enough to read by eye.

Note: The gates on **center** pins will be half an increment closer to the bottom of the pin because center cuts are shallower than their left and right angle cousins.

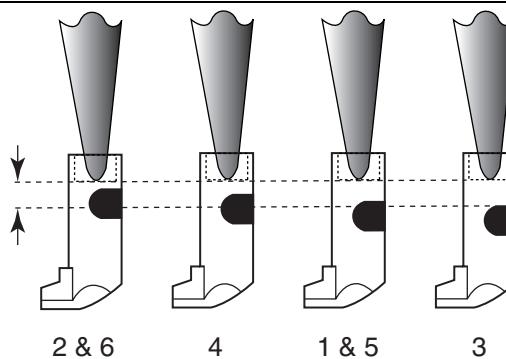
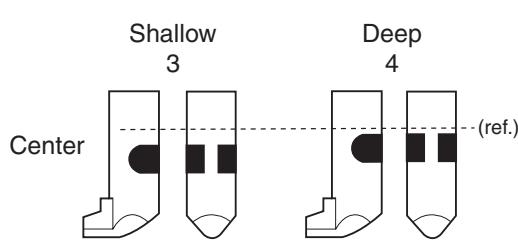


### Step3: Convert Angle and Depth to Numbers

Even numbers designate the deep cuts and odd numbers designate the shallow cuts, as follows:

	<b>Left</b>	<b>Center</b>	<b>Right</b>
<b>Shallow</b>	1	3	5
<b>Deep</b>	2	4	6

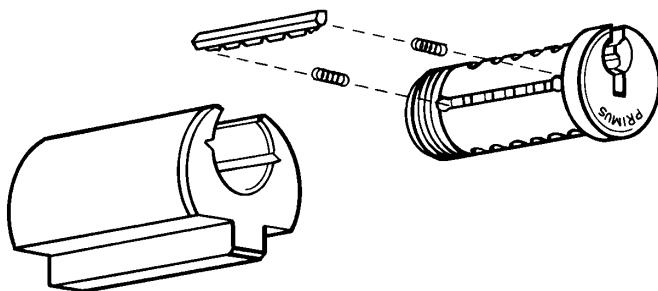
Another way to read the pins is to use the spring cup at the top of the pin to stop the point of your tweezers. Notice that the distance between the tip of the tweezers and the top of the gate increases as the cut on the key gets shallower.



## Keying Procedures page1

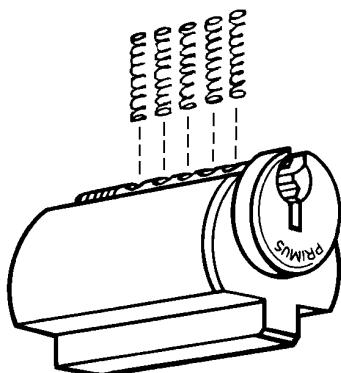
1

- Insert sidebar springs and sidebar into slot in plug.
- Slide plug into Schlage 40-066 plug holder UPSIDE DOWN with sidebar extending into groove in plug holder cavity.



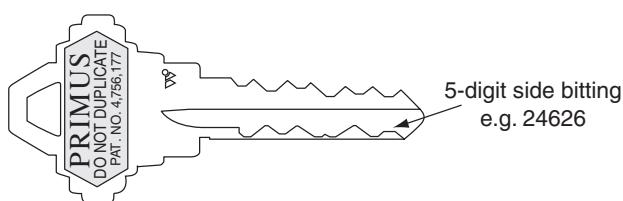
2

Insert a finger pin spring into each of the five finger pin chambers.



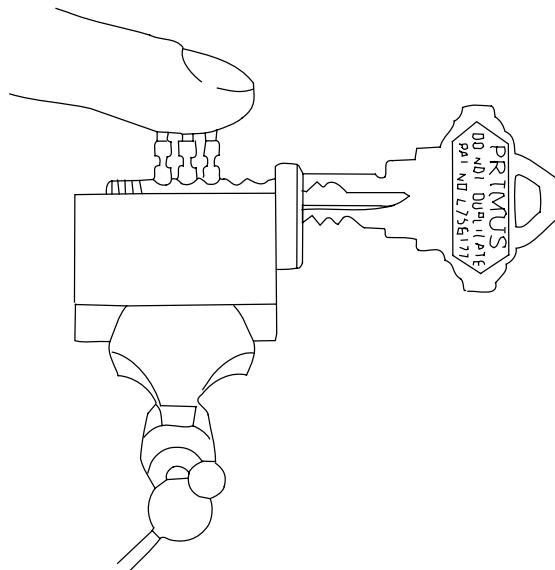
3

Determine correct 5-digit side bitting in order to select proper finger pins from kit. (Refer to section entitled "Key Reading" if you don't already know your side bitting.)



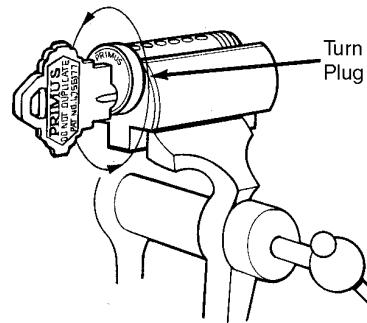
4

- Install finger pins one at a time from front to back.
- Push key into plug to hold the pins in place. (Maintain light pressure on finger pins while inserting key.)

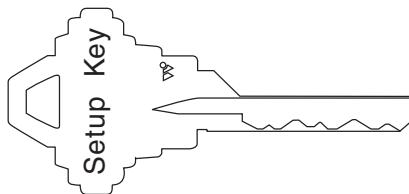


5

With all finger pins installed and key fully inserted, turn plug 180° to expose pin chambers on top. If plug does not turn, one or more finger pins are wrong.



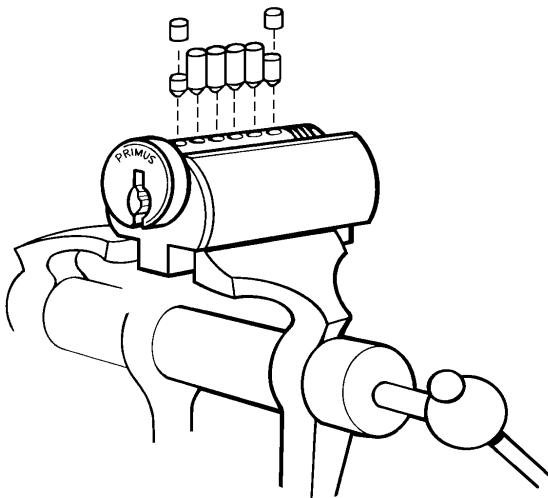
If master keying, use a setup key cut to all #9 depths for this procedure in order to make room for any possible combination of bottom pins and master pins.



## Keying Procedures page2

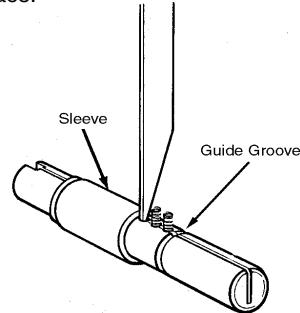
**6**

- Install all six bottom pins and any master pins required.
- Add a very small pinch of dry graphite to each pin chamber.



**8**

- Depress springs with knife tip and slide sleeve along tool to hold all springs in place.

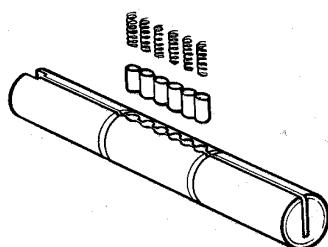


**7**

### Load Cylinder Shell.

(Illustrated using Schlage 40-116 loading tool and key-in-knob/lever cylinder.)

- Select the proper length of top pin for each chamber.
- Load top pins and springs into cylinder shell.



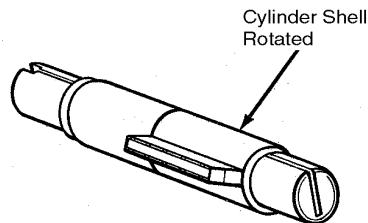
### Top Pin Selection

The top pin size is determined by the total of the bottom pin and master pin in its chamber, as illustrated in this table:

Plug Total	Pin	Length
0,1,2,3	1	.235
4,5,6	2	.200
7,8,9	3	.165

**9**

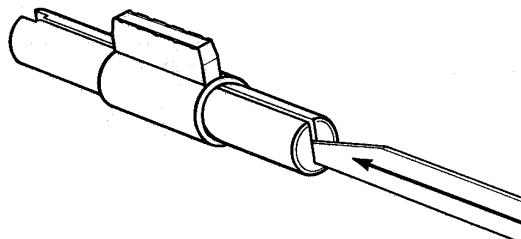
- Slide cylinder shell onto loading tool oriented so its pin chambers are turned slightly (about 15°) away from chambers in shell.
- Keep end of sleeve in contact with end of shell during this process to avoid losing springs through a gap.
- Stop when the end of the shell aligns with the guide groove.
- Remove sleeve.



**10**

**Caution: If knife does not enter smoothly, chambers are not aligned and you may damage springs.**

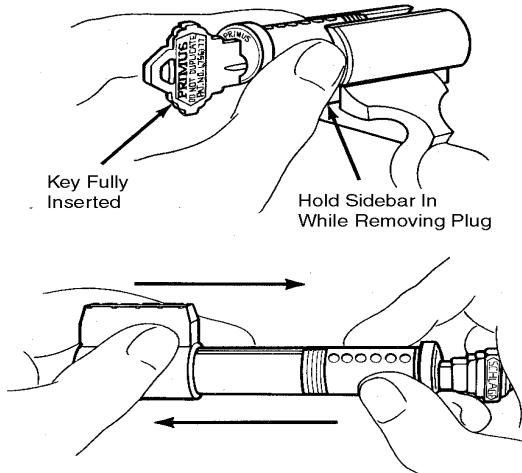
- Rotate shell to align chambers in loading tool with chambers in shell. At this point, part of each spring will extend from the tool into the shell.
- Gently push pins and springs completely into shell with shave knife.



## Keying Procedures page3

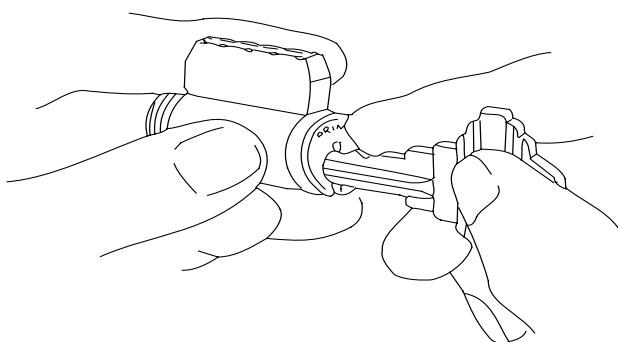
11

- a. Remove plug from plug holder with key still in place. Maintain pressure on sidebar as plug comes out.
- b. **With plug rotated slightly** with respect to shell, slide it into shell.
- c. When combining mortise cylinders, use opposite end of loading tool.



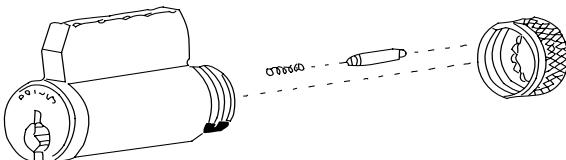
12

- a. Rotate key and plug to align bottom and top pins.
- b. Maintain finger pressure on plug face and carefully remove key, beginning with a pinching motion. **Do not allow plug to come out of shell!**



13

- a. Complete cylinder assembly with cap pin spring, cap pin, tailpiece and cap.
- b. Test keys for smooth operation.
- c. If key does not come out easily, cap may need to be tighter. If plug turns tightly, loosen cap slightly.



Key-in-knob/lever cylinder illustrated. For mortise cylinders, install cam and cam screw.

## Classic Primus Level 1

### Overview for the End User

- Level 1 is designed for small to medium size businesses.
- Keys cannot be duplicated at hardware stores or mall key stands.
- You are issued an ID card from the originating locksmith.
- You can get keys from any authorized Level 1 dealer in the country by presenting your card and the key you want duplicated.
- All keys must be cut by a security dealer.
- You do not have access to key blanks.

### Overview for the Locksmith or Security Dealer

- Easy introduction to Classic Primus sales.
- Same side bitting nationwide.
- No minimum order required.
- No sole source relationship with your distributor or customers.
- You are required to sign a Level 1 contract with each distributor from whom you purchase Level 1 products.

In the contract you agree, among other things,

- to safeguard Classic Primus key blanks
- not to give, sell or lend key *blanks* to anyone under any circumstances
- to sell directly to end users only
- to issue a Level 1 ID card to each end user
- to require ID card and signature before duplicating any Level 1 keys
- to maintain accurate records of all keys.

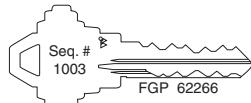
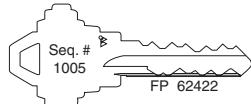
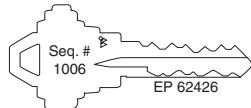
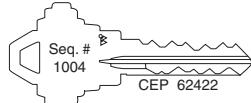
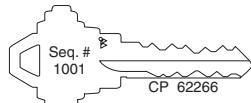
### Keyways and Keying Options

Level 1 is primarily for upgrading users of C or E keyway conventional cylinders, so CP and EP are the principal keyways at this level. However, the other five keyways are available through some distributors.

- Level 1 is not appropriate for large key systems.
- The side bittings chosen for Level 1 keys limit master key systems to one keyway.
- Multi-section key blanks cannot be made because of the incompatible side bittings of the lower level keys.
- Level 1 cylinders are shipped 0-bitted.
- All keying is done in the field.

### Sequence Numbers

The sequence number is a 4-digit code which identifies the combination of side bitting + keyway. Since the side bittings of Level 1 are shared by all dealers nationwide, there is only one sequence number per keyway. The sequence number can be used to distinguish inventory for dealers and distributors who stock more than one level of Primus.



#### Side Bitting 62266

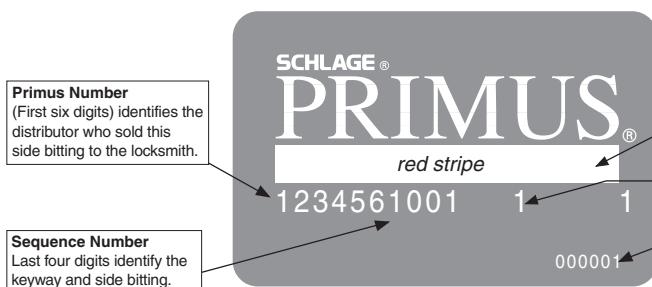
Sequence #	Section
1001	CP
1002	EFP
1003	FGP

#### Side Bitting 62422

Sequence #	Section
1004	CEP
1005	FP

#### Side Bitting 62422

Sequence #	Section
1006	EP



#### Color Stripe

Level One ID cards have a red stripe which matches the stripe on the Level One cylinder box.

#### Embossed Level Number

Allows the locksmith to maintain records on valid and invalid cards.

## Classic Primus Level 1+

### Overview for the End User

- Designed for small to medium size key systems.
- Limits availability of keys to one specific locksmith company.
- You enter into a sole source relationship with a commercial locksmith company.
- Only the company that maintains the key records and key issue authorizations for your system can cut your keys.
- You receive an ID card from the originating locksmith.
- Present your ID card to your locksmith together with your signature to obtain additional keys.
- All keys bear the locksmith's 6-digit ID number.
- No other locksmiths are permitted to cut your keys.
- You do not have access to key blanks.

### Overview for the Locksmith

- Ties your end users to you for their Classic Primus Level 1+ keys.
- You are tied to your wholesaler for key blanks.
- Key blanks are stamped with *your* ID number.
- Wholesaler has its own side bitting and selects which of its locksmiths will handle the product.
- Other locksmiths in your area may have the same side bitting but are not authorized to cut keys with your ID number.
- Wholesalers stock 0-bitted cylinders with their side combination.
- Key blanks are drop shipped to you from Schlage and invoiced through your wholesaler.

### Becoming a Level 1+ Dealer

To become a Level 1+ dealer, sign the appropriate contract with your wholesaler and purchase the prevailing minimum dollar amount of inventory.

In the contract you agree, among other things,

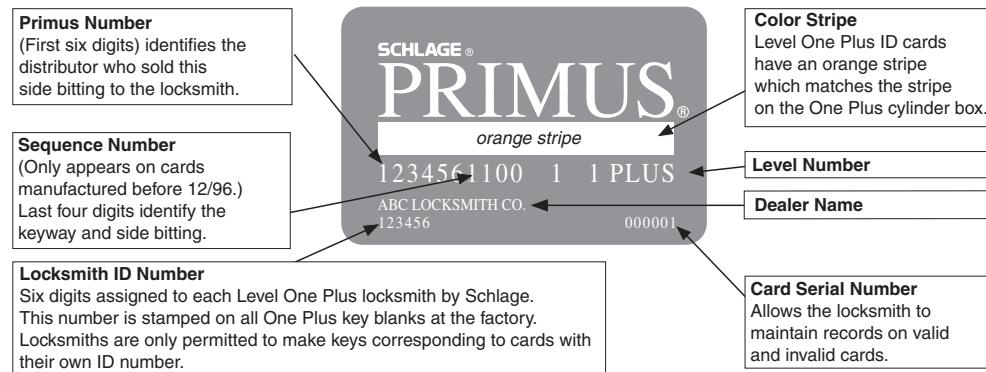
- not to cut keys for any Classic Primus 1+ systems other than your own, as identified by the ID number on each key
- to safeguard Classic Primus key blanks and ID cards
- not to give, sell or lend key *blanks* to anyone under any circumstances
- to sell directly to end users only
- to require and validate a signature before duplicating any Level 1+ keys
- to maintain accurate records of all keys cut.

### Keyways and Keying Options

- Level 1+ is not appropriate for large key systems
- Key blanks are not available to institutional locksmiths.
- Side bittings for Level 1+ limit systems to one keyway.
- Multi-section key blanks cannot be made because of the incompatible side bittings of the lower level keys.
- Wholesalers do not stock KA or KD
- Level 1+ cylinders are shipped 0-bitted and all keying is done by the locksmith.

### Sequence Numbers

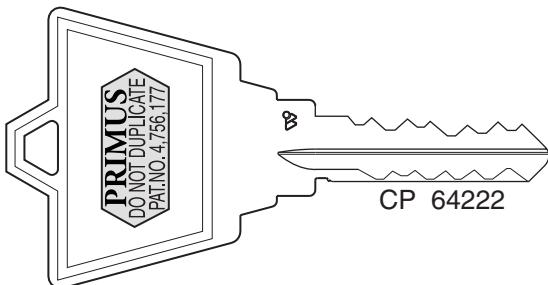
The sequence number is a 4-digit code which identifies the combination of side bitting + keyway. Since virtually every Schlage wholesaler has a different side bitting and some carry more than one, the sequence number can be useful to separate inventory on the shelf when that inventory has the same keyway but different side bittings. At Level 1+, each sequence number is assigned to one specific wholesaler.



## Level 1E and Samples

### Level 1E

This is the default for override keys for Schlage's e.Primus® electronic access control locks. The key blank is only available with the large bow to make it distinctive.



CP 64222

Unless otherwise specified, override cylinders for e.Primus locks are shipped 0-bitted, always using the same side bitting. The only keyway at Level 1E is CP. Its Sequence Number is 4001. The override cylinder can be furnished on a different Primus level to match an existing side bitting if specified.

The e.Primus dealer is responsible for generating the permanent combination, rekeying the 0-bitted cylinder, and cutting the key blanks before installation. Never install an 0-bitted cylinder!

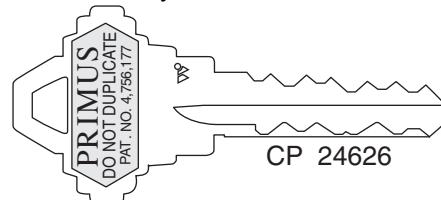
Users of e.Primus locks should *not* key the override cylinder into the rest of their key system. Doing so severely reduces the effectiveness of the electronic access control.

Only authorized e.Primus dealers may order these key blanks. The number is 35-116 CP.

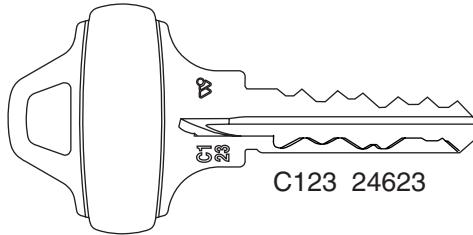
The e.Primus dealer is also responsible for establishing key control procedures with the end user.

### Level N for Sales Samples

"N" stands for No level. This nationwide combination is used for all sample cylinders and mounted sample locksets with Classic Primus cylinders. Classic Primus cylinders are all keyed alike on CP keyway and Everest Primus cylinders are all keyed alike on C123 keyway, so no one should ever actually install a Primus sample cylinder for true security.



CP 24626



C123 24623

Never use a sample blank to create the illusion of security for an end user. The end user cannot obtain additional keys legitimately and any student from a Primus class could compromise this alleged security with his sample key.

## Classic Primus Level 2

### Overview for the End User

- Designed for medium to large size key systems.
- Availability of keys is limited to one specific hardware dealer.
- You enter into a sole source relationship with the dealer.
- The company that originally supplied your key system is the only company that can supply your keys.
- You receive an ID card from the originating company.
- Present your ID card together with your signature to obtain additional keys.
- You do not have access to key blanks
- No other hardware dealers or locksmiths in your area have access to blanks with your dealer's side bitting.

### Overview for the Hardware Dealer

- Requires a substantial inventory buy-in.
- Ties all your end users to you for their Classic Primus Level 2 keys.
- You must provide key duplication and cylinder service because the end user cannot go elsewhere for keys.
- Each dealer is assigned a time zone exclusive pair of side bittings.
- No other dealer in your time zone will have your side bitting(s).

### Level 2M

This is your assigned side bitting for factory generated master key systems.

### Level 2S

This side bitting is assigned to you for KA and KD stock, and key systems you generate in the field. You must maintain all records for these systems.

### Becoming a Level 2 Dealer

To become a Level 2 dealer, simply sign the appropriate contract with Schlage and purchase the prevailing minimum dollar amount of inventory.

For Level 2, you must carefully assess what percentage of that inventory should be 2M versus 2S. **Dealers who will mostly service factory key systems should stock more 0-bitted cylinders in Level 2M than 2S. Dealers who generate most of their own systems should stock more Level 2S.**

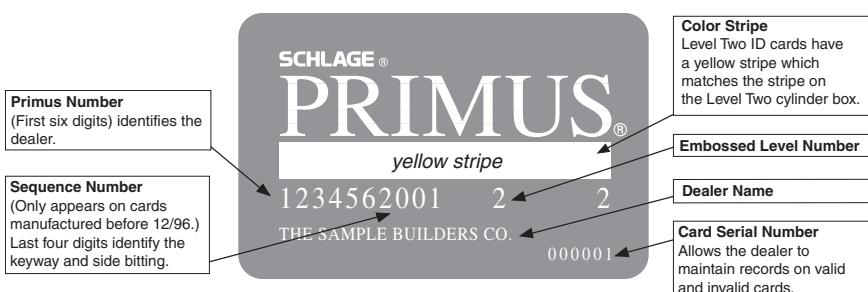
In the contract you agree, among other things,

- to safeguard key blanks and ID cards
- not to give, sell nor lend key *blanks*
- to sell directly to end users only
- to require and validate a signature before duplicating any Level 2 keys
- to maintain accurate records of all keys cut
- not to make any Level 2 keys for systems generated by dealers in other time zones who may have the same side bitting

### Keyways and Keying Options

The geographical exclusivity of Level 2 makes it impractical to illustrate or list all the side bittings. New ones are being issued every day around the country.

- Each Level 2 hardware dealer is assigned two sets of side bittings and corresponding sequence numbers.
- One sidebitting is for the dealer's own key systems. Schlage only furnishes these cylinders 0-bitted or keyed to the dealer's specifications.
- The dealer is responsible for all key bittings and key control measures.
- The dealer's second set of side bittings is exclusively for factory master keyed products and 0-bitted cylinders to support them.
- Multi-section keys are available for this level.
- The LP blank is made of stainless steel and cannot be cut on most key machines in the field. Therefore, most customers should order cut keys rather than blanks.



## Classic Primus Level 3 and 4

### Overview for the End User

- Schlage's highest level of key control and exclusivity on Classic keyways.
- Levels 3 and 4 use the same authorization procedures.
- Levels 3 and 4 differ only by the amount of geographical exclusivity you purchase.
- You have access to key blanks to cut your own keys.
- You can generate and maintain your own key system,
- A signed original *Primus Face Sheet and signature card* are required initially to set up End User Level systems.
- Every subsequent order must include a signed *original Face Sheet* which is closely checked for an authorized signature. No faxes or photocopies are acceptable because of the ease of forgery.
- You can get competitive bids and order your End User Level material from any one of a large number of authorized dealers nationwide.

The degree of geographical exclusivity of your side bitting is determined with your initial order as listed below.

#### Level 3U (Universal)

Fewer than 60 Cylinders

Schlage randomly assigns a side bitting from a small pool of combinations which may be repeated locally. There are no guarantees of geographical exclusivity.

#### Level 3G (Geographical)

More than 60 Cylinders

Schlage assigns an exclusive side bitting based on the first two digits of the end user's zip code.

#### Level 4Z (Time Zone)

Min. 2,000 cylinders over two years or pay a fee.

End user buys exclusivity of one side bitting within his time zone and country.

#### Level 4N (Nationwide)

Min. 4,000 cylinders over two years or pay a fee.

End user buys nationwide exclusivity of one side bitting.

### Overview for the Hardware Dealer and Locksmith

- These levels are for end users who want to cut their own keys and/or generate their own key system.
- You are authorized to sell Level 3 or 4 if you are already a Level 2 or 8 dealer.
- Level 1+ and 7 dealers must sign an additional key control contract but there is no buy-in required.
- Degree of geographical exclusivity is determined by the end user's commitment to cylinder volume and separate exclusivity purchases.

### Keyways and Keying Options

The geographical exclusivity of these levels makes it impractical to illustrate or list all the side bittings. New ones are being issued every day.

- Dealers cannot stock this level.
- All cylinders, keys and blanks are drop shipped to the end user's designated location.
- Multi-section keys are available for this level, so it will accommodate larger systems.
- In the Obverse keyway family, you can use up to six keyways. Larger systems must either be broken up or furnished in Quad restricted keyways. (Restricted means that Schlage requires a letter of authorization from the end user even for conventional (keys and blanks on these key sections.)

## Everest Primus Level 7

### Overview for the End User

- Designed for small to medium key systems.
- Availability of keys is limited to one specific locksmith company.
- You enter into a sole source relationship with a commercial locksmith company.
- The company that originally supplied your key system is the only company that can supply your keys.
- You receive an ID card from the originating locksmith.
- Present your ID card together with your signature to obtain additional keys.
- All keys bear the locksmith's six-digit ID number.
- You do not have access to key blanks
- No other locksmiths are permitted to cut your keys.

### Overview for the Locksmith

- Ties all your end users to you for their Primus Level 7 keys.
- You are tied to your wholesaler for key blanks.
- Key blanks have your wholesaler's side bitting and are stamped with *your* ID number by Schlage.
- Wholesaler has its own side bitting and selects which of its locksmiths will handle the product.
- Other locksmiths in your area may have the same side bitting.
- Wholesalers stock 0-bitted cylinders with their side combination.
- Key blanks are drop shipped to you from Schlage and invoiced through your wholesaler.

### Becoming a Level 7 Dealer

To become a Level 7 dealer, sign the appropriate contract with your wholesaler and purchase the prevailing minimum dollar amount of inventory. Your ability to sell high security products and provide end user service must be reviewed and approved by a Schlage SSC sales manager.

In the contract you agree, among other things,

- not to cut keys for any Primus 7 systems other than your own, as identified by the ID number on each key
- to safeguard Primus key blanks and ID cards
- not to give, sell or lend key *blanks* to anyone under any circumstances
- to sell directly to end users only
- to require and validate a signature before duplicating any Level 7 keys
- to maintain accurate records of all keys cut

### Keyways and Keying Options

Everest Open C Family keyways are now Schlage's default keyways for new commercial key systems as well as for most commercial stock product. At Level 7, all Everest C Family keyways are available, allowing integration into any existing system using these new Schlage keyways, as well as the ability to begin new C Family key systems.

The last cut of the side bittings at this level is always shallow (1, 3, or 5) to raise the check pin of conventional Everest cylinders.

- Level 7 is not appropriate for key systems where the end user needs to cut keys on site.
- Key blanks are not available to institutional locksmiths.
- Wholesalers do not stock KA or KD cylinders
- Level 7 cylinders are shipped 0-bitted or bulk packed and all keying is done by the locksmith.



## **Everest Primus Level 8**

### **Overview for the End User**

- Designed for small to large size key systems.
- Availability of keys is limited to one specific hardware dealer.
- You enter into a sole source relationship with the dealer.
- The company which originates your system becomes your only source for additional keys.
- You receive an ID card from the originating company.
- Present your ID card together with your signature to obtain additional keys.
- You do not have access to key blanks.
- No other hardware dealers or locksmiths in your area have access to blanks with your dealer's side bitting.

### **Overview for the Hardware Dealer**

- Requires a substantial inventory buy-in.
- Ties all your end users to you for their Primus Level 8 keys.
- You must provide key duplication and cylinder service because the end user cannot go elsewhere for keys.
- Each dealer is assigned an exclusive one side bitting.
- No other dealer in your time zone will have your side bitting(s).

### **Becoming a Level 8 Dealer**

To become a Level 8 dealer, simply sign the appropriate contract with Schlage and purchase the prevailing minimum dollar amount of inventory. Your ability to sell high security products and provide end user service must be reviewed and approved by a Schlage SSC sales manager.

In the contract you agree, among other things,

- to safeguard Primus key blanks and ID cards
- not to give, sell nor lend key *blanks*
- to sell directly to end users only
- to require and validate a signature before duplicating any Level 8 keys
- to maintain accurate records of all keys cut
- not to make any Level 8 keys for systems generated by dealers in other time zones who may have the same side bitting

### **Keyways and Keying Options**

The geographical exclusivity of Level 8 makes it impractical to illustrate or list all the side bittings. New ones are being issued every day around the country.

- The last cut of the side bittings at this level is always shallow (1, 3, or 5) to raise the check pin of conventional Everest cylinders.
- With the ten Everest C Family keyways at your disposal, you can establish large key systems.
- Unlike Level 2, each Level 8 dealer is assigned *one* side bitting and the corresponding sequence numbers.
- There is no differentiation between factory and field-originated systems.



## **Everest Primus Level 9**

### **Overview for the End User**

- Schlage's highest level of key control and exclusivity on Everest keyways.
- Level 9 is subdivided to be flexible for the amount of geographical exclusivity you purchase.
- Levels 8 and 9 use the same authorization procedures.
- You have access to key blanks to cut your own keys.
- You can generate and maintain your own key system.
- A signed original *Primus Face Sheet and signature card* are required initially to set up End User Level systems.
- Every subsequent order must include a signed *original Face Sheet* which is closely checked for an authorized signature. No faxes or photocopies are acceptable because of the ease of forgery.
- You can get competitive bids and order your Level 9 material from any authorized dealer nationwide.

The degree of geographical exclusivity of your side bitting is determined with your initial order as listed below.

#### **Level 9U (Universal)**

Fewer than 60 Cylinders

Schlage randomly assigns a side bitting from a small pool of combinations which may be repeated locally. There are no guarantees of geographical exclusivity.

#### **Level 9G (Geographical)**

More than 60 Cylinders

Schlage assigns an exclusive side bitting based on the first two digits of the end user's zip code.

#### **Level 9Z (Time Zone)**

Min. 2,000 cylinders over two years or pay a fee.

End user buys exclusivity of one side bitting within his time zone and country.

#### **Level 9N (Nationwide)**

Min. 4,000 cylinders over two years or pay a fee.

End user buys nationwide exclusivity of one side bitting.

### **Overview for the Hardware Dealer and Locksmith**

- These levels are for end users who want to cut their own keys and/or generate their own key system.
- You are authorized to sell Level 9 systems if you are already a Level 2 or 8 dealer.
- Level 1+ and 7 dealers must sign an additional key control contract but there is no buy-in required.
- Degree of geographical exclusivity is determined by the end user's commitment to cylinder volume and separate exclusivity purchases.
- No ID cards are issued at this level.
- All authorization is done with the Primus Face Sheet and Signature Card.
- Schlage requires an original signature on a Primus Face Sheet to process each order.
- Unless the Level 9 side bitting is bought outright, Schlage reviews cylinder volume annually and if the contractual commitment is not met, Schlage has the option to lower the project to Level 9U and place the side bitting into the Level 9U pool for other end users.

### **Keyways and Keying Options**

The geographical exclusivity of these levels makes it impractical to illustrate or list all the side bittings. New ones are being issued every day.

- Dealers cannot stock this level.
- All cylinders, keys and blanks are drop shipped to the end user's designated location.
- Multi-section keys are available for this level, so it will accommodate systems using up to ten keyways.
- The last cut of the side bittings at this level is normally shallow (1, 3, or 5) to raise the check pin of conventional Everest cylinders. However, side bittings with a deep last cut are also available at Level 9, provided that the key system will never incorporate conventional cylinders.

### **Restricted Keyways**

Everest D Family restricted keyways are also available at Level 9. Use these keyways when patented key control is also required for the conventional (non-Primus) keys on the job.

Schlage does not publish full details on the Everest D Family restricted keyways for security reasons. However the keyway structure is the same as that of the C Family keyways.

The top of the Everest D Family key section is not straight so a rotary cutter key machine should be used to cut keys.

## Key Control Procedures

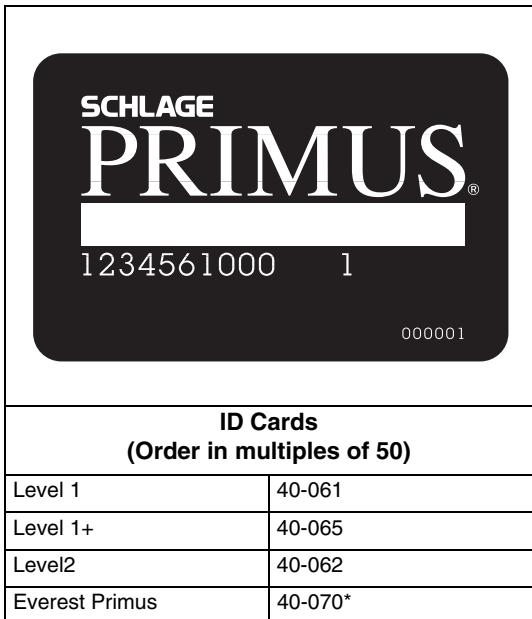
### Dealer Levels: 1, 1+, 2, 7, and 8

The specifics of the keyways and distribution of these levels within Schlage's dealer network were presented a few pages earlier starting on page 16.

What all five of these levels have in common is that the local Primus dealer is completely responsible for verifying all authorized signatures to issue cut keys. Furthermore, no key blanks are permitted in the possession of end users.

The dealer must stock ID cards for his particular level(s) and issue one to each end user when a key system or individual combination is established.

Cards for different levels bear different color stripes and different information (as presented earlier) but all have a signature panel on the back. The end user signs the panel as soon as he receives the card. The dealer's responsibility is to verify that signatures on all subsequent key orders match the signature on the card.



\* Specify level 7 or 8

A key order form can be created by the dealer but Schlage makes a three-part restricted key order form available at no charge.

The form was designed for use with manual credit card imprinting machines. It imprints the numbers embossed on the ID card and has boxes to fill in the key quantity, key symbol or bitting, authorized signature, and date.

The end user receives one copy for his records. The dealer retains one copy in his key control center as long as deemed necessary to account for each transaction, should a question arise from an end user or law enforcement agency.

SCHLAGE		PRIMUS	0828831
WRITE QUANTITY OF KEYS DESIRED		►	2
FURNISH ORIGINAL KEY GROUP SYMBOL OR, IF UNKNOWN, PROVIDE ACTUAL BITTING OF KEY		►	AA2
I hereby authorize the above Schlage dealer to order the exact quantity of RESTRICTED PRIMUS keys that I have indicated and whose code number is shown above. I further warrant that I am the owner, or authorized agent of the owner, of the lock cylinder this specified restricted key operates and I am authorized to place this order.		J oe S mith AUTHORIZED SIGNATURE	6/15/95 DATE
MS E110		SCHLAGE Part of the Kwikset Ingersoll Rand Family	

**Restricted Key Order Form**  
**MS-E110**

## **Key Control Procedures**

### **Dealer Levels: 1, 1+, 2, 7, and 8**

## **Issuing ID Cards**

Schlage recommends three effective alternatives for Primus dealers to administer the ID cards for their end user customers. Each dealer should select the one method that works best and never deviate from that method.

No matter which method is selected, accurate, detailed record keeping is required. *The dealer must maintain a log of each card issued, filed and cross referenced with the key bitting or key system registry number and the individual card holder's name.*

- 1) Issue a card to each end user or authorized signatory. The end user must keep the card and present it each time he signs for keys. Verify that the signature on the key order form matches the signature on the card, and that the card is still valid in your log book.
  - 2) Issue a card to each end user or authorized signatory. Get each card signed on the back, but keep all cards in a secure location with your key records. Verify that the signature on the key order form matches the signature on the card, and that the card is still valid in your log book.
  - 3) When multiple signatures are required, use the Primus Signature Card explained under Key Control Procedures for Levels 3, 4, and 9. This can be used in addition to or instead of ID cards for the Dealer Levels, but should not be used with Level 1 where the end user is permitted to take his ID card to different Primus dealers for keys.

## **Managing Lost, Stolen or Invalidated Cards**

Each ID card has a unique serial number in the lower right corner. If a card is reported lost or stolen, or a business changes authorized personnel and a previously authorized card holder refuses to surrender his card, the dealer must make a notation in his log that the card is no longer valid to obtain keys.

Checking the card serial number in the log book should be part of every key authorization, together with policing the signature.

## Managing Key Blank Inventory

It is not enough to keep a detailed log of keys issued to customers. In case a question arises from an end user or law enforcement agency, an accurate record of the dealer's Primus key blank inventory should be available by interpreting the log book.

Each incoming order of Primus blanks should be logged in with a transaction on a Restricted Key Order Form, signed, and dated by the employee who received and counted the blanks.

All miscuts should also be documented on one of these forms, signed, and dated by the employee who handled the transaction, and logged into the main book.

The total number of key blanks received, minus miscuts, minus keys issued, should always equal the number of blanks still on hand. The dealer should reconcile the log periodically and also log any discrepancies at that time. Discrepancies may indicate careless employees or a breach in security.

# **Primus Control Register**

## **MS-E160**

Schlage does not require this form. Dealers may originate their own forms to track key issues, miscuts, key blank shipments received, and track discrepancies.

## **Key Control Procedures**

### **End User Levels: 3, 4, and 9**

The specifics of the keyways and geographical exclusivity of side bittings of these levels were presented a few pages earlier starting on page 16.

#### **Signature Verification by Schlage**

The authorization for the end user levels is performed at the Schlage Key Control Center. The Primus dealer is responsible for submitting the end user's signed forms to Schlage with each order.

#### **The Primus Signature Card**

This form, found at the back of this manual, has different uses. Its primary purpose is to register each Primus project and its authorized signatories with the factory.

Fill in the end user (job) name and street address, including zip code. The zip code is mandatory. It is entered and used for maintaining the varying degrees of geographical exclusivity offered at the end user levels.

There is space for up to five authorized signatures. All signatures will have equal authority to order locks, keys, key blanks and cylinders, unless otherwise noted. However, the top signature has authority to add and delete all signatures from the card. Therefore, be sure the appropriate person in the end user's organization signs that portion.

The back of this form is for the exceptional case of a Level 3 or 4 end user who wants to grant (signature) authority to a commercial locksmith or other Primus dealer to order restricted Primus material to service the key system.

#### **The Primus Face Sheet**

The Primus Face Sheet form is found at the back of this manual. *A signed original is required for each and every Primus factory order.*

#### **Faxes and Photocopies**

Levels 3, 4 and 9 are Schlage's highest levels of key control. For this reason, no faxed or photocopied signatures will be accepted by the Primus Key Control Center.

It is permissible to fax or photocopy the *blank* forms on the pages that follow, in order to speed up the authorization process when the end user has no blank forms. However, once the piece of paper is signed, it becomes an original, and *further* photocopying or faxing *cannot* be accepted by Schlage.

You may also order a supply of blank forms from Schlage at no charge, using the following form numbers:

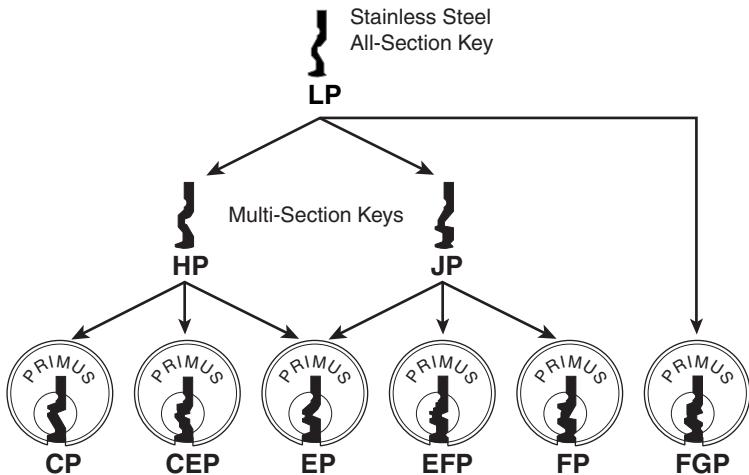
<b>Signature Card</b>	<b>Form MS-E130</b>
<b>Face Sheet</b>	<b>Form MS-E120</b>

## Classic Primus and Everest Primus Keyways

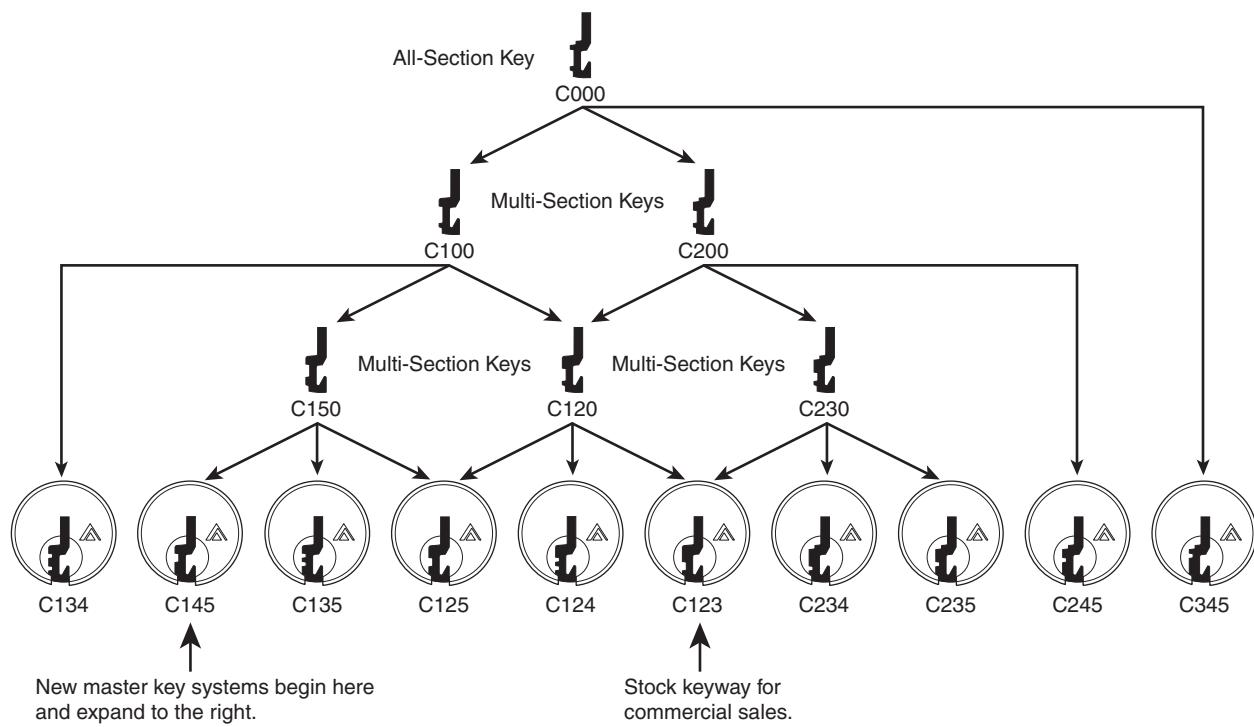
### Classic Primus Level 1 and 1+ Keyways



### Classic Primus Level 2, 3, and 4 Keyways

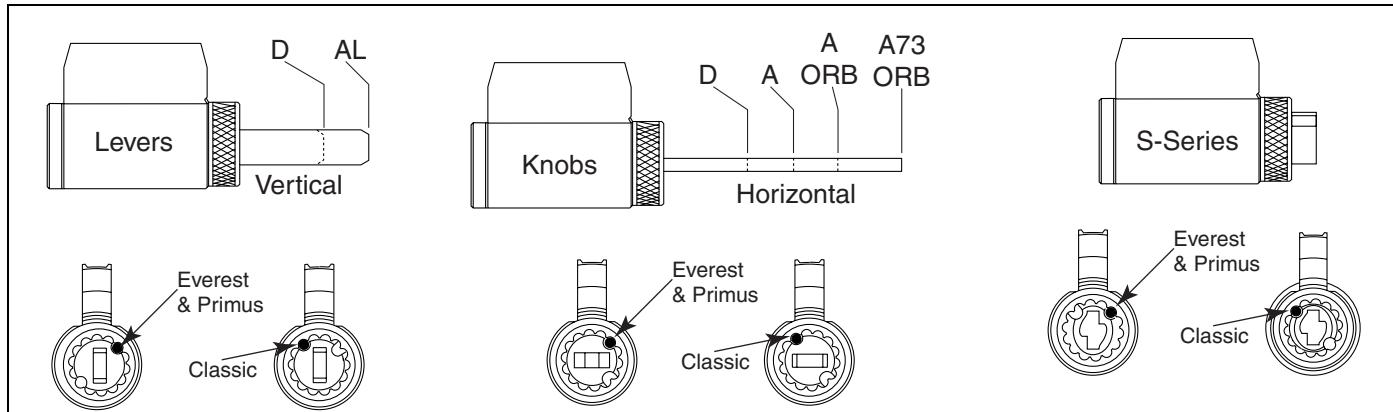


### Everest Primus Keyways (For All Levels)



## Key-in-Knob/Lever Cylinders

The part numbers for assembled Classic Primus and Everest Primus cylinders are the same. Adding the keyway suffix to the part number determines which cylinder Schlage will send you. For example, "20-793 C123" is the proper way to order Everest Primus cylinder with C123 keyway.



## Schlage Locksets

Series	Design	Cylinder Mechanism	Complete Cylinder	Tailpiece	Plug	Shell
A, H	Except Orbit	Classic Primus® Classic Primus UL Everest Primus Everest Primus UL	20-724 20-524 20-724 20-524	A301-337 A301-337 A301-337 A301-337	33-158 33-154 33-135 33-221	A201-683 A201-683 A201-683 A201-683
A, H	Orbit Except 73	Classic Primus® Classic Primus UL Everest Primus Everest Primus UL	20-724-122 20-524-122 20-724-122 20-524-122	A301-338 A301-338 A301-338 A301-338	33-158 33-154 33-135 33-221	A201-683 A201-683 A201-683 A201-683
A73	Orbit	Classic Primus® Classic Primus UL Everest Primus Everest Primus UL	Discontinued Discontinued Not Available Not Available	A301-339 A301-339 A301-339 A301-339	33-158 33-154 33-135 33-221	A201-683 A201-683 A201-683 A201-683
AL	All	Classic Primus® Classic Primus UL Everest Primus Everest Primus UL	20-728 20-528 20-728 20-528	A700-031 A700-031 A700-031 A700-031	33-158 33-154 33-135 33-221	A201-683 A201-683 A201-683 A201-683
D Knobs	All Standard Door Thickness	Classic Primus® Classic Primus UL Everest Primus Everest Primus UL	20-748 20-548 20-748 20-548	C603-524 C603-524 C603-524 C603-524	33-158 33-154 33-135 33-221	A201-683 A201-683 A201-683 A201-683
D Knobs	All Thick Door 2" - 2 1/2"	Classic Primus® Classic Primus UL Everest Primus Everest Primus UL	20-724 20-524 20-724 20-524	A301-337 A301-337 A301-337 A301-337	33-158 33-154 33-135 33-221	A201-683 A201-683 A201-683 A201-683
D Levers	All	Classic Primus® Classic Primus UL Everest Primus Everest Primus UL	20-750 20-550 20-750 20-550	C604-243 C604-243 C604-243 C604-243	33-158 33-154 33-135 33-221	A201-683 A201-683 A201-683 A201-683
S, S200	All	Classic Primus® Classic Primus UL Everest Primus Everest Primus UL	20-752 20-552 20-752 20-552	S605-231 S605-231 S605-231 S605-231	33-158 33-154 33-135 33-221	A201-683 A201-683 A201-683 A201-683

## Key-in-Knob/Lever Cylinders

### Corbin Russwin® Locksets

Side View	Description	Cylinder Mechanism	Complete Cylinder	Tailpiece	Plug	Shell
	CL3400 CL3600	Classic Primus	20-739	A301-338	33-158	A201-683
	Classic Primus UL	20-539	33-154			
	Everest Primus	20-739	33-135			
	Everest Primus UL	20-539	33-221			
	CK4200 UT5200 (since 1963)	Classic Primus	20-727	—	33-081	A201-690
	Classic Primus UL	20-527	33-080			
	Everest Primus	20-727	33-222			
	Everest Primus UL	20-527	33-223			

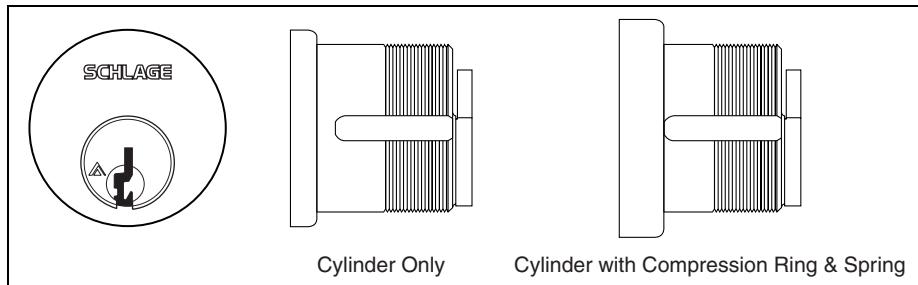
### Sargent® Locksets

Side View	Description	Cylinder Mechanism	Complete Cylinder	Tailpiece	Plug	Shell
	7L, 8L, 10 Line Levers	Classic Primus	20-719	C604-243	33-163	A201-683
	Classic Primus UL	20-519	33-162			
	Everest Primus	20-719	33-224			
	Everest Primus UL	20-519	33-225			
	7, 8, 9 Line Knobs	Classic Primus	20-720	C303-437 Assembly with cap	33-163	A508-637
	Classic Primus UL	20-520	33-162			
	Everest Primus	20-720	33-224			
	Everest Primus UL	20-520	33-225			
	6 Line Except B Knob	Classic Primus	20-726	C604-243	33-163	A508-638
	Classic Primus UL	20-526	33-162			
	Everest Primus	20-726	33-224			
	Everest Primus UL	20-526	33-225			

### Yale® Locksets

Side View	Description	Cylinder Mechanism	Complete Cylinder	Tailpiece	Plug	Shell
	5300LN 5400LN Levers	Classic Primus	20-747	A301-043	33-158	A201-683
	Classic Primus UL	20-547	33-154			
	Everest Primus	20-747	33-135			
	Everest Primus UL	20-547	33-221			
	5300 5400 6200 Knobs	Classic Primus	20-723	B520-409	33-163	A201-683
	Classic Primus UL	20-523	33-162			
	Everest Primus	20-723	33-135			
	Everest Primus UL	20-523	33-221			

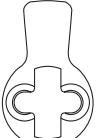
## Mortise Cylinders



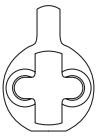
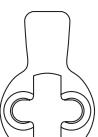
### Schlage L-Series, (except L9060 outside)

Cam	Description	Cylinder Mechanism	Complete Cylinder
L583-254 Classic 	Cylinder Only: L & N Escutcheons	Classic Primus / Everest Primus	20-793
		Classic Primus / Everest Primus UL437	20-593
	Cylinder With Compression Ring & Spring: Rose Trim	Classic Primus / Everest Primus	20-787
		Classic Primus / Everest Primus UL437	20-587
		Lockout Controlled Access	20-717
		Lockout UL437	20-517

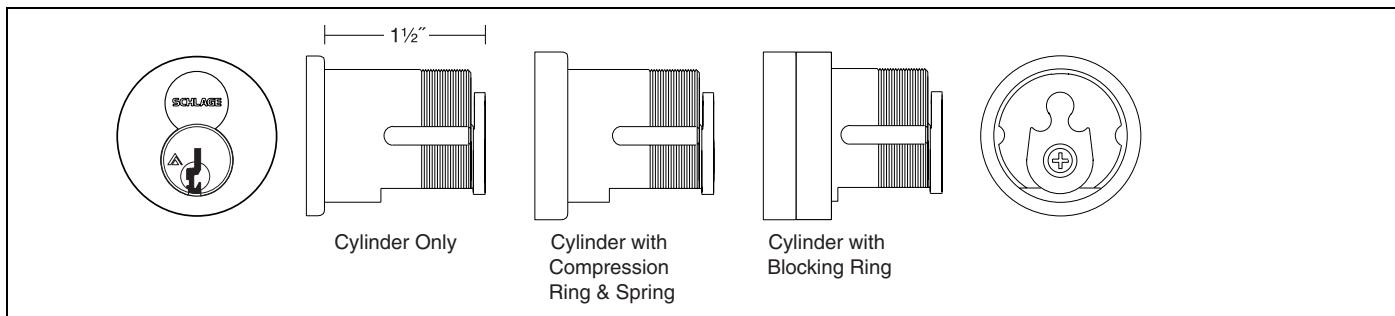
### Schlage L9060 Outside and Other Straight Cam Applications

Cam	Description	Cylinder Mechanism	Complete Cylinder
B502-191 Classic 	Cylinder Only: L & N Escutcheons	Classic Primus / Everest Primus	20-701
		Classic Primus / Everest Primus UL437	20-501
	Cylinder With Compression Ring & Spring: Rose Trim	Classic Primus / Everest Primus	20-700
		Classic Primus / Everest Primus UL437	20-500
		Lockout Controlled Access	20-715
		Lockout UL437	20-515

### Adams Rite MS, 4500 and 4700 Series; Lori 4500 and Corbin Russwin DL3000 Series

Cam	Description	Cylinder Mechanism	Complete Cylinder
B502-292 Classic 	Cylinder With Compression Ring and Spring	Lockout Controlled Access	20-718
		Lockout UL437	20-518
	Cylinder With 3/8" Blocking Ring	Classic Primus / Everest Primus	20-706
		Classic Primus / Everest Primus UL437	20-506
B502-380 Classic 	Cylinder Only	Classic Primus / Everest Primus	20-708
		Classic Primus / Everest Primus UL437	20-508

## Mortise Full Size IC Cylinders



### Schlage L-Series (except L9060 outside)

Cam	Description	Cylinder Mechanism	Complete Cylinder
	Cylinder With Compression Ring & Spring: L & N Escutcheons	Classic Primus / Everest Primus	20-798
	Cylinder With Compression Ring, Spring and 3/8" Blocking Ring: Rose Trim	Classic Primus / Everest Primus	20-776

### Schlage L9060 Outside

Cam	Description	Cylinder Mechanism	Complete Cylinder
	Cylinder With Compression Ring & Spring: L & N Escutcheons	Classic Primus / Everest Primus	20-782
	Cylinder With Compression Ring, Spring and 1/2" Blocking Ring: Rose Trim	Classic Primus / Everest Primus	20-783

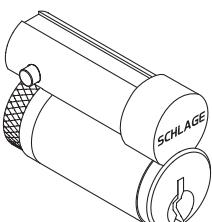
### Other Straight Cam Applications

Cam	Description	Cylinder Mechanism	Complete Cylinder
	Cylinder With Compression Ring & Spring	Classic Primus / Everest Primus	20-763
	Cylinder With Compression Ring, Spring and 3/8" Blocking Ring	Classic Primus / Everest Primus	20-771

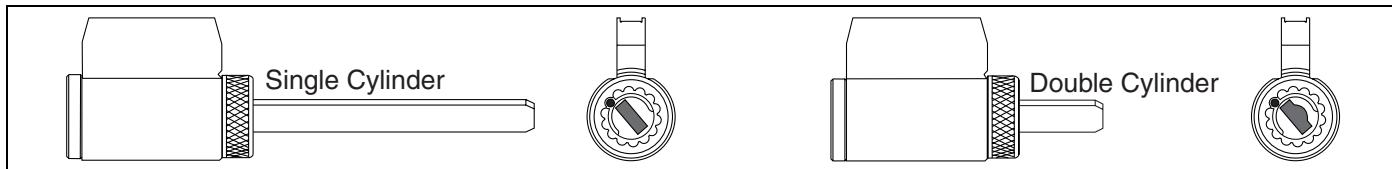
### Adams Rite MS, 4500, 4700 Series

Cam	Description	Cylinder Mechanism	Complete Cylinder
K510-711	Cylinder With Compression Ring, 3/16" & 3/8" Blocking Rings	Classic Primus / Everest Primus	20-766
B520-378	Cylinder With Compression Ring, 3/16" & 3/8" Blocking Rings	Classic Primus / Everest Primus	20-722

## Key-in-Knob/Lever Full Size IC

	Description		Part Number
	Classic Primus / Everest Primus core		20-740
	Classic Primus / Everest Primus core less logo		20-741
	Classic Primus Plug		33-160
	Everest Primus Plug		33-139
	Retainer cap		C503-118
	Cap pin		C603-347
	Actuating ring		C603-956
	Actuating pin		C603-964
	Control pin		C603-967

## Deadlock Cylinders



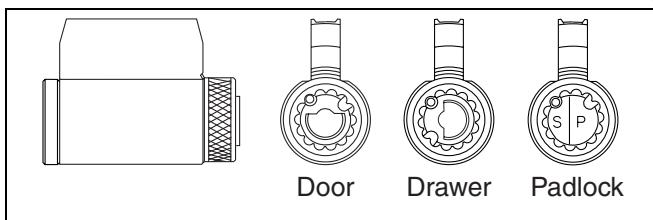
**Cylinder Application Table**

Function	Door Thickness	Cylinder Mechanism	Complete Cylinder	Tailpiece and Retainer Pack	Plug	Shell	
B761, B764	1 3/8" - 2"	Classic Primus	20-742	B610-082	33-158	A201-683	
B861, B864		Everest Primus			33-135		
B761, B764	over 2" - 2 1/2"	Classic Primus UL	20-542		33-154		
B861, B864		Everest Primus UL			33-221		
B760, B763	1 3/8" - 2 1/2"	Classic Primus	20-743	B610-083	33-158	A201-683	
B860, B863		Everest Primus	20-743		33-135		
B762	1 3/8" - 2"	Classic Primus UL	20-543		33-154		
B862		Everest Primus UL	20-543		33-221		
B762	Over 2" - 2 1/2"	Classic Primus	20-744	B610-084	33-158	A201-683	
B862		Everest Primus	20-744		33-135		
B762		Classic Primus UL	20-544		33-154		
B862		Everest Primus UL	20-544		33-221		
B762	Over 2" - 2 1/2"	Classic Primus	20-745	B610-085	33-158	A201-683	
B862		Everest Primus	20-745		33-135		
B762		Classic Primus UL	20-545		33-154		
B862		Everest Primus UL	20-545		33-221		
B762	Over 2" - 2 1/2"	Classic Primus	20-746	B610-086	33-158	A201-683	
B862		Everest Primus	20-746		33-135		
B762		Classic Primus UL	20-546		33-154		
B862		Everest Primus UL	20-546		33-221		

### Full Size Interchangeable Core

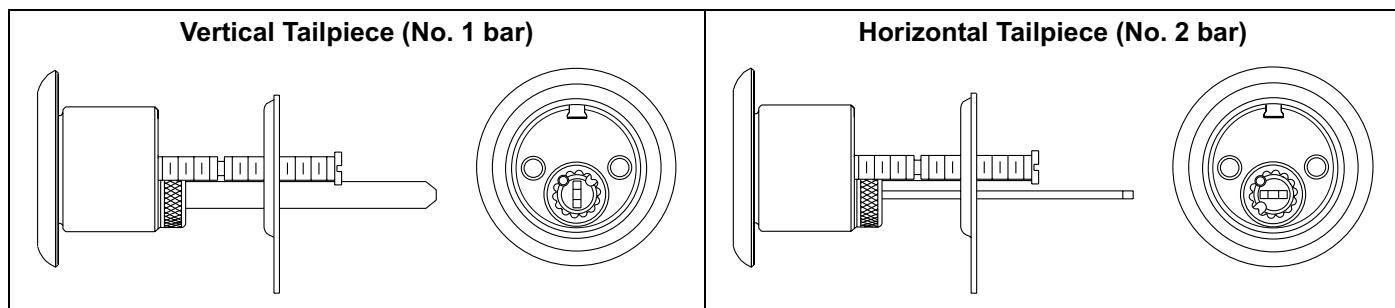
B250, H, and S200-Series	Description	Outside	Inside
		20-784	20-785
	Classic Primus / Everest Primus		

## Padlock and Cabinet Lock Cylinders



Series	Variation	Cylinder Mechanism	Complete Cylinder	Actuator or Driver	Plug	Shell
CL	Door	Classic Primus	20-772	CL10-360	33-158	A201-683
		Classic Primus UL	20-572		33-154	
		Everest Primus	20-772		33-135	
		Everest Primus UL	20-572		33-221	
	Drawer	Classic Primus	20-774		33-158	
		Classic Primus UL	20-574		33-154	
		Everest Primus	20-774		33-135	
		Everest Primus UL	20-574		33-221	
PL	PL1000 PL2000 PL3000	Classic Primus	47-740	47-395	33-158	A201-683
		Classic Primus UL	47-540		33-154	
		Everest Primus	47-740		33-135	
		Everest Primus UL	47-540		33-221	

## Rim Cylinders



Description	Cylinder Mechanism	Complete Cylinders
Rim cylinder, vertical tailpiece	Classic Primus / Everest Primus	20-709
	Classic Primus / Everest Primus UL437	20-509
Rim cylinder, horizontal tailpiece	Classic Primus / Everest Primus	20-710
	Classic Primus / Everest Primus UL437	20-510
Rim cylinder lockout	Classic Primus / Everest Primus	20-716
	Classic Primus / Everest Primus UL437	20-516

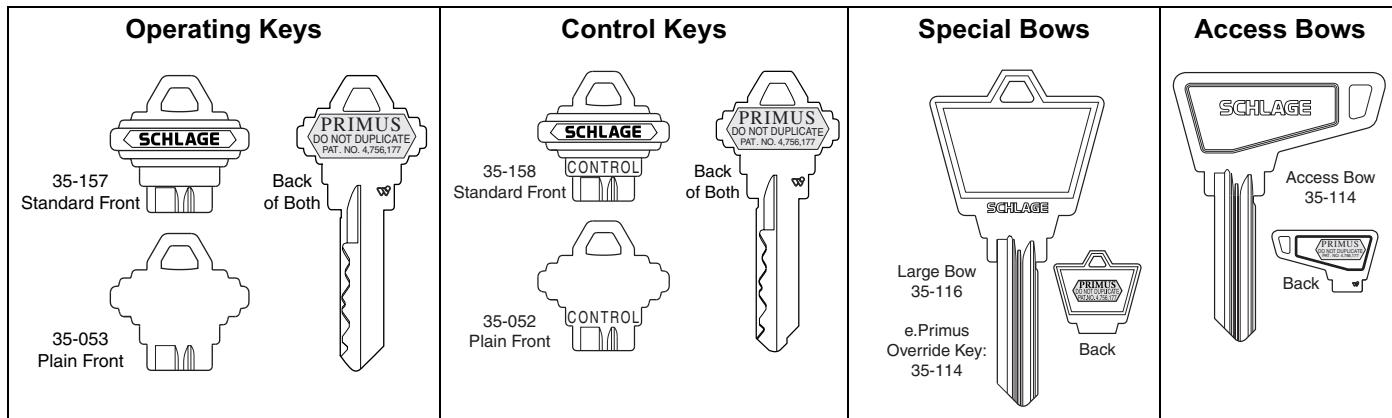
## Full Size IC Rim Cylinders & Housing

Description	Part Number	Diagram
Cylinder with Classic Primus / Everest Primus core	20-757	 <b>20-057</b>
Housing less core	20-079	

# High Security Cylinders

## Service Manual

### Classic Primus Keys



### Key Blanks

Part Number	Description
35-157	Standard bow, embossed both sides
35-053	Standard bow, unembossed one side, "PRIMUS" logo on one side
35-171	Standard bow, stainless steel LP section key
35-116	Large bow, embossed both sides
35-115	Access bow, embossed both sides
35-158	Control key, standard bow, embossed both sides
35-052	Control key, standard bow, unembossed one side, "PRIMUS" logo on one side
35-159	Lockout key, standard bow, embossed both sides

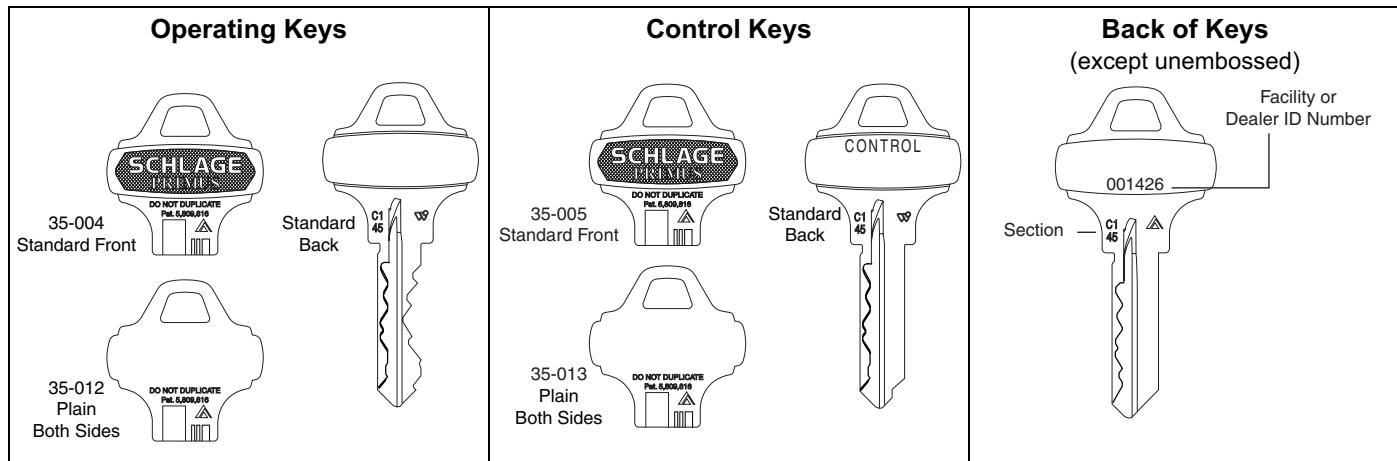
### Cut Keys

Part Number	Description
48-157	Standard bow, embossed both sides
48-053	Standard bow, unembossed one side, "PRIMUS" logo on one side
48-171	Standard bow, stainless steel LP section key
48-116	Large bow, embossed both sides
48-115	Access bow, embossed both sides
48-158	Control key, standard bow, embossed both sides
48-052	Control key, standard bow, unembossed one side, "PRIMUS" logo on one side
48-159	Lockout key, standard bow, embossed both sides

### Master Keys

Part Number	Description
49-157	Standard bow, embossed both sides
49-053	Standard bow, unembossed one side, "PRIMUS" logo on one side
49-171	Standard bow, stainless steel LP section key
49-116	Large bow, embossed both sides
49-115	Access bow, embossed both sides
49-158	Control key, standard bow, embossed both sides
49-052	Control key, standard bow, unembossed one side, "PRIMUS" logo on one side

## Everest Primus Keys



### Blank Keys

Part Number	Description	
35-004	6-Pin	Standard bow, embossed one side
35-005	Control	Control key, standard bow, embossed one side
35-006	Lockout	Lockout key, standard bow, embossed one side
35-012	6-Pin	Standard bow, unembossed
35-013	Control	Control key, standard bow, unembossed
35-019	Lockout	Lockout key, standard bow, unembossed

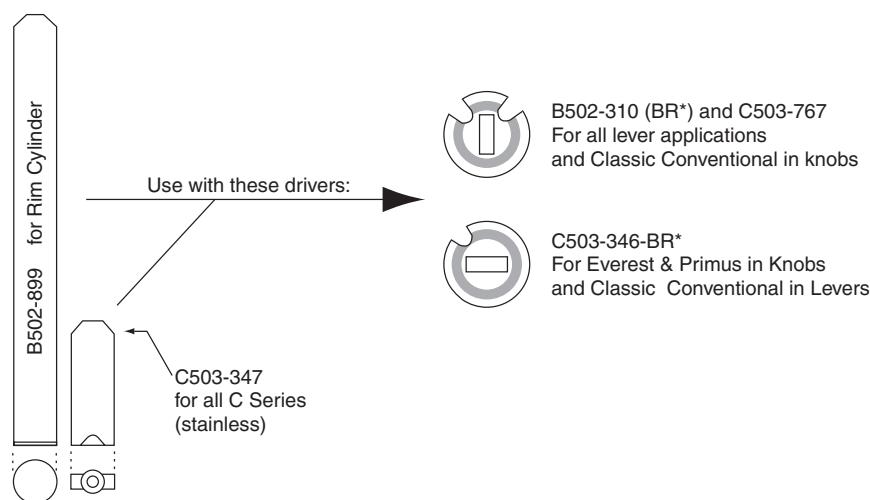
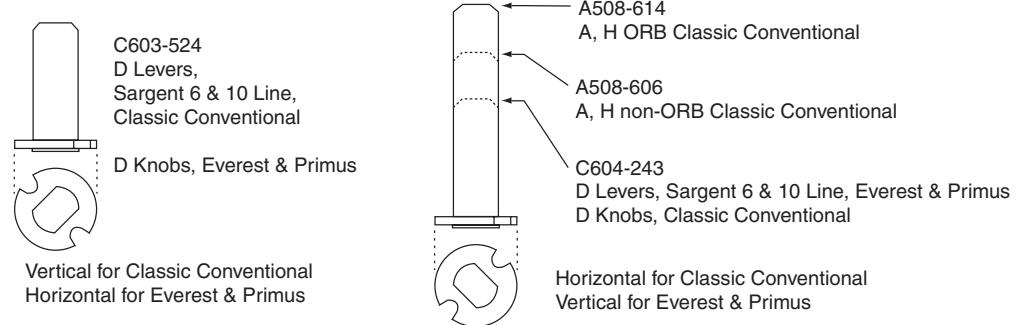
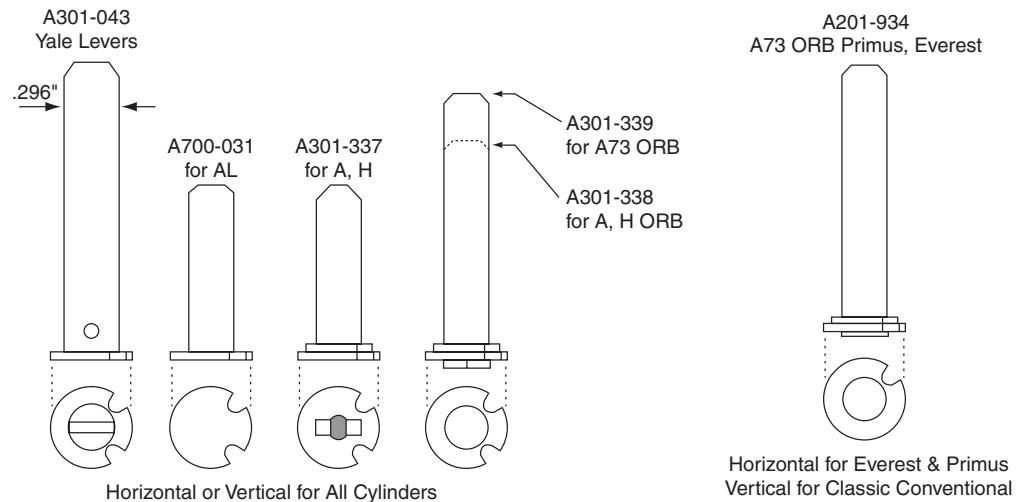
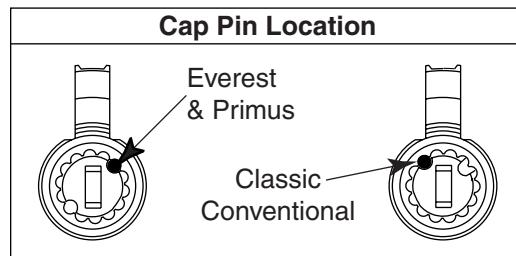
### Cut Keys

Part Number	Description	
48-004	6-Pin	Standard bow, embossed one side
48-005	Control	Control key, standard bow, embossed one side
48-006	Lockout	Lockout key, standard bow, embossed one side
48-012	6-Pin	Standard bow, unembossed
48-020	Control	Control key, standard bow, unembossed
48-019	Lockout	Lockout key, standard bow, unembossed

### Master Keys

Part Number	Description	
49-004	6-Pin	Standard bow, embossed one side
49-005	Control	Control key, standard bow, embossed one side
49-012	6-Pin	Standard bow, unembossed
49-020	Control	Control key, standard bow, unembossed

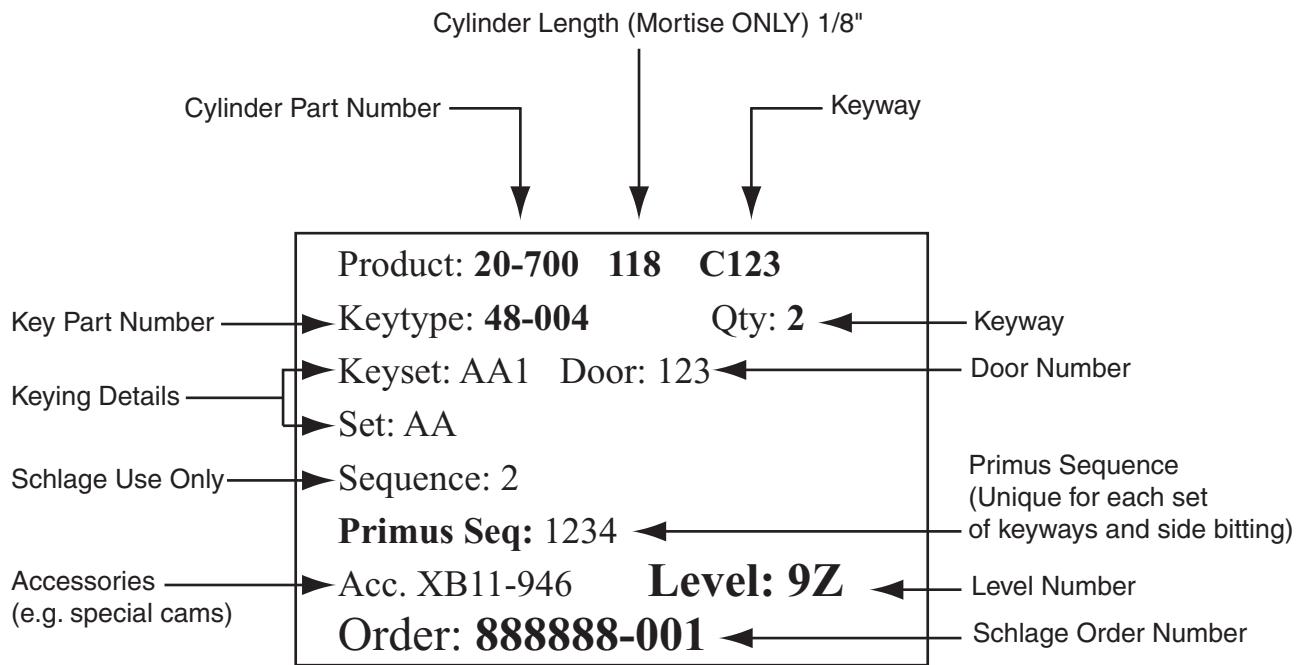
## Tailpieces





## Interpreting Box Labels

Every Primus cylinder box has a label. The label now shows the Primus or Everest Primus level number. Please refer to the graphic below for a detailed description of the box label.



## Three Parts to Key Control

How do you account for the keys you have issued? How do you know for sure who has keys to various areas of your building or campus? Facilities who have proper key control procedures in place know the answers these questions.

To help guide Facilities Directors, Security Directors, etc. in knowing who has access to the mechanical locks in their facility, Schlage offers a three-part solution.

### 1. Key Issue Policies

Without a sensible key control policy backed by top management, security can deteriorate quickly. The policy should define what level of authority is required to authorize keys to be cut.

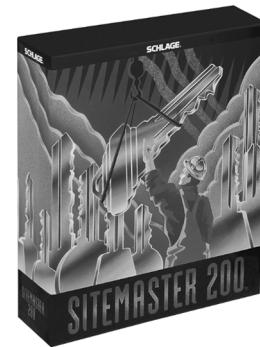
Issuing master and grand master keys must be done based solely on actual need, not desire or ego. After all, it does little good to prevent keys from being duplicated externally if you issue many "legitimate" copies of the top master key which can get lost or stolen.

Here are some ideas which you may modify and adopt if they seem appropriate for your particular facility:

- Establish a suitable management level (department head, shop foreman, etc.) to authorize keys to be cut or issued to employees. This should be a sliding scale requiring higher level approval for master and grand master keys.
- Collect a deposit for all keys issued.
- Require the employee to sign a receipt stating that his/her final pay check will be withheld until all keys are returned. This requires coordination with the Human Resources or Accounting Department.
- Have the key holder or the department sign a receipt making them responsible for the cost of rekeying any areas operated by the lost or stolen key.
- Serial number all keys to differentiate and track multiple copies of the same key issued to different persons. This allows your key control center to trace any key to the rightful key holder.
- Include language on a key receipt that forbids lending of keys to other employees.
- Dedicate resources for periodic spot checks to make sure employees' have their issued keys.
- Do not store quantities of unused master keys. Destroy them or provide secure storage if necessary.
- Trades, contractors, and maintenance personnel should turn in their rings of master keys at the end of their shifts and pick them up again the next day.
- Implement true enforcement with consequences or policies will soon be ignored.

### 2. Track Issued Keys with SiteMaster 200®

Implementing a system to track each and every key issued is critical. This allows immediate answers to the questions of who has access to any given area at any given time. Schlage SiteMaster 200 software is great for this.



SiteMaster 200 has fields for key holder name, key symbol (code), serial number of key, door name, number, etc. Once the data has been entered you can sort it in a variety of ways to produce reports or simply look up an individual person, key, door, etc.

To be effective, one primary person should be designated responsible for maintaining this database, with backup personnel designated as necessary. Too many people with access to the database can lead to a breakdown in the integrity of the information.

### 3. Use Patented Keys

Be sure Parts 1 and 2 are in place.

Install Primus or Everest Primus patented keyways. You can now be reasonably sure that your keys won't be copied. It would be difficult, time consuming, and a violation of federal patent law to make an unauthorized copy of a Primus or Everest Primus key. A person who makes an unauthorized Primus or Everest Primus key could be subjected to legal action from Schlage.

See Table of Contents for more information about specific High Security Cylinders.

## Ordering Primus

### Cylinders

Everest Primus and Classic Primus complete cylinders have the same pricing and part numbers. As with Classic Primus Levels 3 and 4, face sheets are required for Level 9 orders.

#### To Order:

- 1) Select the Primus cylinder from the cylinder *Price Book* pages.
- 3) If a specific keyway is desired, specify the Classic or Everest keyway.
- 4) Specify keying, finish, cylinder length, or any other fields as necessary.

#### Example:

How to order a zero-bitted Everest Primus non-UL cylinder with a 626 finish and C123 keyway for a D-Series Lever lock:

Step 1: The Primus cylinder part number is 20-750

Step 2: The keyway desired is C123

Step 3: The keying is zero bitted (000000) and the finish desired is 626.

Order: 20-750 626 C123-000000

### Everest Primus Bulk Packs

Everest Primus is now available in a Bulk Pack. No signatures or authorizations are required when ordering Bulk Pack Cylinders.

#### To Order:

- 1) Choose your Bulk Pack from the *Price Book* pages based on the cylinder format, finish, and keyway. Check the Express Stock listing for faster delivery.
- 5) For key-in-knob/lever or mortise cylinders, choose the required tailpieces or cams and collars from the existing Everest Bulk Pack tailpiece, cam and collar offering (Everest, Classic Primus, and Everest Primus all use the same tailpieces).
- 6) If needed, order a 40-070 Primus pin kit or Primus components.
- 7) Order keys as needed. For fastest delivery, order keys separately and write "QuicKey" on your order.

**NOTE:** Orders for Level 9 keys must be accompanied by a face sheet.

## **Limited Warranty**

Schlage® Lock Company (the "Company") warrants to the original purchaser the products manufactured by it (the "Product") to be free of defects in material and workmanship. Provided: (i) The Company has been notified within three years of purchase date and been given the opportunity of inspection by return of any alleged defective Product to the Company, or its authorized distributor, at the address specified here, free and clear of all liens and encumbrances, transportation prepaid, accompanied by the statement of defects and proof of purchase; and (ii) the Product has not been modified, abused, misused or improperly installed, maintained and/or repaired during such period; and (iii) Such defect has not been caused by corrosion or ordinary wear and tear.

**EXCEPTION:** The Company will not warrant ANSI A156.2 Grade 2 key-in-lever Product installed on educational facilities.

### **Small Format Interchangeable Core (SFIC) Warranty**

Regardless of the manufacturer of the cores used, the Limited Warranty applies to all Schlage small format interchangeable core locks and housings. Regardless of the manufacturer of the locks and housings in which they are used, the Limited Warranty applies to all Schlage small format interchangeable cores. The subsequent use of unauthorized cylinders, cams or other components with our products shall void this warranty.

THE COMPANY MAKES NO OTHER WARRANTY, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE EXPRESSED WARRANTY PERIOD AS SET FORTH ABOVE. THE COMPANY'S MAXIMUM LIABILITY HEREUNDER IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL OR SPECIAL DAMAGES OF ANY NATURE ARISING FROM THE SALE OR USE OF THIS PRODUCT, WHETHER IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE.

**NOTE:** Should the Product be considered a consumer product as may be covered by the Magnuson Moss Federal Warranty Act, please be advised that: (1) Some states do not allow limitations on incidental consequential damages or how long an implied warranty lasts so that the above limitations may not fully apply; (2) This warranty gives specific legal rights and a buyer may also have other rights which may vary from state to state.

For warranty service and shipping instructions, contact the Schlage Lock Company:

Customer Service  
2000 Sierra Point Parkway  
Brisbane, CA 94005-1850  
(800) 847-1864  
Fax (800) 452-0663

The Schlage Lock Company reserves the right to make changes in designs and specifications or to make additions or improvements on its products without notice and without incurring any obligation to incorporate them on products previously manufactured. The Schlage Lock Company is not responsible for any modification, addition or alteration to our products by others.

# Primus Face Sheet

## Level 3, 4, and 9 Order Authorization

**THIS ORIGINAL FORM MUST BE MAILED TO SCHLAGE COMMERCIAL DIVISION WITH YOUR ORDER  
- FAXED COPIES NOT ACCEPTABLE -**

**DISTRIBUTOR INFORMATION ONLY:**

**DISTRIBUTOR NAME** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**ACCOUNT #** \_\_\_\_\_ **DISTRIBUTOR PO#** \_\_\_\_\_

**PRIMUS SECURITY LEVEL:**

<input type="checkbox"/> 3U (no exclusivity)	<input type="checkbox"/> 4Z (time zone exclusivity)	<input type="checkbox"/> 9U (no exclusivity)	<input type="checkbox"/> 9Z (time zone exclusivity)
<input type="checkbox"/> 3G (2-digit zip exclusivity)	<input type="checkbox"/> 4N (nationwide exclusivity)	<input type="checkbox"/> 9G (2-digit zip exclusivity)	<input type="checkbox"/> 9N (nationwide exclusivity)
C l a s s i c   K e y w a y s		E v e r e s t ®   K e y w a y s	

**NEW** If new, complete project information and attach Primus® Signature Card (Schlage form MS-E130).

Project Name (please print or type) \_\_\_\_\_

Street (no P.O. Box) \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**EXISTING** If existing please indicate Primus # \_\_\_\_\_ (From Primus I.D. Card)

Name and phone # of individual who is knowledgeable about this project, should any clarification be necessary:

(      )  
Name \_\_\_\_\_ Phone \_\_\_\_\_

**SHIPPING INSTRUCTIONS:**

It is the policy of Schlage Commercial to ship Level 3, 4, and 9 products directly to the end user / owner to maximize control and security of your Primus cylinders and keys. Be sure that the shipping address provided below includes the name of the specific individual in your organization to whom Primus cylinders and keys should be shipped. Schlage will ship to alternate locations, if so instructed, with the understanding that the undersigned assumes full responsibility for the security and care of the material to be so shipped. **Unless otherwise specified below, Level 3, 4, and 9 products will be shipped to the original end user / owner address on file.**

Masterkeys may be shipped to a separate location if desired, at no extra charge. If all keys are to be packed and shipped separately, there is an additional charge in accordance with Schlage PKI (Pack Keys Independently) pricing as listed in Schlage's current price book.

**ORDER SHIPPING ADDRESS:**

Location Name \_\_\_\_\_  
Attention \_\_\_\_\_  
Street (no P.O. Box) \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**CHANGE KEY ONLY SHIPPING ADDRESS:**

Location Name \_\_\_\_\_  
Attention \_\_\_\_\_  
Street (no P.O. Box) \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**MASTER KEY ONLY SHIPPING ADDRESS:**

Location Name \_\_\_\_\_  
Attention \_\_\_\_\_  
Street (no P.O. Box) \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**ALL KEYS SHIPPING ADDRESS:**

Location Name \_\_\_\_\_  
Attention \_\_\_\_\_  
Street (no P.O. Box) \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**SIGNATURE BLOCK:**

I hereby authorize the above Schlage distributor to order material for the Primus system specified above and I certify that I am the owner, or authorized agent of the owner of the Primus High Security Cylinder System specified above and I am authorized to place this order.

**AUTHORIZED SIGNATURE**

— OVER —

**DATE**

 **SCHLAGE**

Mail to:  
**IR Schlage**  
Attn: Primus Order Processing  
2000 Sierra Point Parkway  
Brisbane, CA 94005-1850

*Note: The U.S. Post Office has delivery restrictions that may cause forms sent via U.S. Express Mail to take an additional 1-2 days to be received.*

THE PRIMUS FACESHEET MUST BE COMPLETED AND ATTACHED TO YOUR ORDER FORM.  
AN INCOMPLETE PRIMUS FACESHEET WILL CAUSE UNNECESSARY DELAYS IN ORDER PROCESSING.  
**– FAXED COPIES NOT ACCEPTABLE –**

For Internal Use Only

Primus# \_\_\_\_\_ Order# \_\_\_\_\_

G/Z/E \_\_\_\_\_ S/M \_\_\_\_\_

**Level 3, 4, and 9 Order Authorization**

THIS SIGNATURE CARD ESTABLISHES AUTHORIZATION TO PURCHASE ADDITIONAL  
PRIMUS HIGH SECURITY PRODUCT FOR THE SECURITY SYSTEM INSTALLED AT THE ADDRESS BELOW.

**THIS ORIGINAL FORM MUST BE MAILED TO SCHLAGE COMMERCIAL DIVISION WITH YOUR ORDER  
— FAXED COPIES NOT ACCEPTABLE —**

**PRIMUS SECURITY LEVEL:**

3U (no exclusivity)  
 3G (2-digit zip exclusivity)

4Z (time zone exclusivity)  
 4N (nationwide exclusivity)

9U (no exclusivity)  
 9G (2-digit zip exclusivity)

9Z (time zone exclusivity)  
 9N (nationwide exclusivity)

Classic Keyways

Everest® Keyways

**PROJECT INFORMATION**

Project Name (please print or type)

Street Address (no P.O. Box)

City

State

Zip

**AUTHORIZED OWNER SIGNATURE(S):**

If restrictions are not indicated and in multiple signature cases, the first signature will be regarded as the primary authority able to control other signers on this form.

**1.**

Name (please print or type)

Position/Title

Signature

Date

Street (no P.O. Box)

City

State

Zip

Phone #

**2.**

Name (please print or type)

Position/Title

Signature

Date

Street (no P.O. Box)

City

State

Zip

Phone #

**3.**

Name (please print or type)

Position/Title

Signature

Date

Street (no P.O. Box)

City

State

Zip

Phone #

**4.**

Name (please print or type)

Position/Title

Signature

Date

Street (no P.O. Box)

City

State

Zip

Phone #

**5.**

Name (please print or type)

Position/Title

Signature

Date

Street (no P.O. Box)

City

State

Zip

Phone #

— OVER —

**DEALER OR PRIMUS LOCKSMITH AUTHORIZATION (OPTIONAL WITH OWNER AUTHORIZATION/SIGNATURE)**

Dealer or Locksmith Account #

Primus #

Name/Title

Address

Phone

FAX

City

State

Zip

Contact 1 (Please print or type)

Contact 2 (Please print or type)

Contact 1 Signature

Contact 2 Signature

Owner Authorization/Signature

Date

Effective from (Month/date/year) to (Month/date/year)

**SPECIAL NOTE:** In the case where the end user / owner has assigned the Dealer or Primus Locksmith signature authorization (as noted above), the Dealer or Primus Locksmith agrees to take full responsibility for validating the owner's signature as identified on the Primus Signature Card before ordering the material.

**SPECIAL INSTRUCTIONS:** Please indicate any restrictions to authorized individuals listed on this form when purchasing additional Primus product or duplicating keys.

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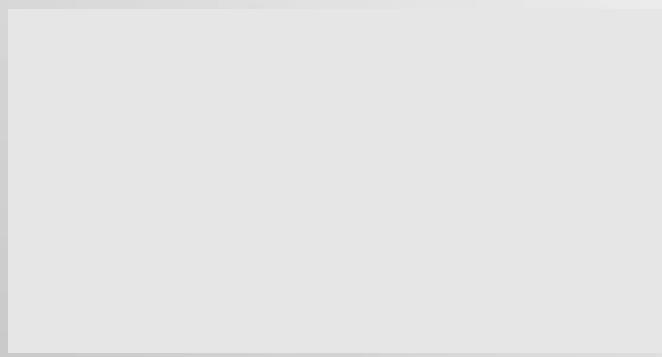
Please fill out a new Primus Signature Card in the event of changes, additions or deletions in authorized signatures and send with letter requesting changes to Schlage at the address below. Primus Signature Cards are available from authorized Schlage Primus distributors and Schlage Commercial upon request. We suggest that you make a copy of this completed form for your records. A photo copy or fax of this card will not be accepted. **Note: The U.S. Post Office has delivery restrictions that may cause forms sent via U.S. Express Mail to take an additional 1-2 days to be received.**

Please mail the original copy to:

IR Schlage  
Attn.: Primus Order Processing  
2000 Sierra Point Parkway  
Brisbane, CA 94005-1850

**- FAXED COPIES NOT ACCEPTABLE -**

## **Notes**



**Ingersoll-Rand Company**

**Schlage Commercial**  
2315 Briargate Parkway  
Colorado Springs, CO 80920  
(719) 388-7300  
FAX (719) 388-7301

**Customer Service**  
2000 Sierra Point Parkway  
Brisbane, CA 94005-1850  
(800) 847-1864  
FAX (800) 452-0663  
FAX (800) 616-6040  
**Order Entry**  
(800) 452-0665

**Technical Services**  
3899 Hancock Expressway  
Security, CO 80911  
(800) 847-1864  
FAX (719) 390-2682

**International**  
Ingersoll-Rand Security and Safety  
1076 Lakeshore Road East  
Mississauga, Ontario, L5E 1E4, Canada  
(905) 278-6128  
FAX (905) 278-1413

**Internet**  
[www.schlage.com](http://www.schlage.com)

